

Housing & Homelessness Services Guide

Council knows there are a range of factors that impact on people's ability to gain, or maintain, appropriate housing to meet their needs. This may include domestic and family violence, separation, rentals ending, financial pressures, addictions, discrimination, change of personal circumstances and unexpected change of income to name a few. This factsheet provides information about accessing support from specialist agencies servicing the Campbelltown area.

Start here

People of all ages

Homeless Connect SA (open 24/7) 1800 003 308 OR
Toward Home (9am–5pm, Monday – Friday) 1800 809 273

Eastern Adelaide Generic Homelessness Service

Duty Worker **0424 665 819**

www.huttstreetcentre.org.au

258 Hutt Street Adelaide

Domestic Violence Crisis Line

1800 800 098

Experiencing rough sleeping in the Campbelltown area

Council has worked with people sleeping in their cars or public spaces. Staff understand there is usually a lot going on for you. What happens? A General Inspector will visit where you are sleeping and leave a note or try to see you in person. You will have a week to make contact with staff so we can understand what is happening for you and get you immediate support or help. There are local supports for you in terms of food and showers. Please contact **08 8366 9222** and ask for Gary or Tracy.

First Nations Peoples

Wardli-ana

Call Homeless Connect or Toward Home

Kurlana Tampawardli

08 8202 5610

For First Nations families and couples from regional / remote communities at risk of sleeping rough and Housing SA tenants at risk of overcrowding from visiting families.

Do you need access to a phone and/or computer?

Campbelltown Council Offices

172 Montacute Road, Rostrevor

Monday – Friday 8:45 am – 5 pm

Campbelltown Library

171 Montacute Road, Newton

7 days

Monday 10 am–6 pm

Tuesday & Friday 9:30 am–8 pm

Wednesday & Thursday 9:30 am –6 pm

Saturday 9:30 am–2 pm

Sunday 1 pm –5 pm

SUPPORT SERVICES

Tenancy support

RentRight SA

1800 060 462 (Mon–Fri 8 am – 8 pm)

Help for people renting public, community or private housing about issues related to your tenancy such as leases, bond disputes, property maintenance and unpaid rent.

www.syc.net.au/home/retrightsa

HomeSeeker SA

www.homeseker.sa.gov.au

HomeSeeker SA is designed to reduce housing stress by helping more South Australians buy their own home or access affordable private rental.

Boarding House with local properties

Iris Property Management

08 7099 2273

www.irispropertymanagement.com.au

Affordable SA

1800 025 539

www.affordablesa.com.au

Free and confidential phone support for South Australians struggling with affordability issues

Safe Pets Safe Families

0490 818 879

For people experiencing homelessness with pets including pop-up vet clinics
e.g. Hutt Street Centre

Financial Wellbeing Support

Uniting Communities

8440 2299

Public and Community Housing Providers

The following providers are not emergency or crisis housing. There is an application process, waiting periods and eligibility criteria. Housing SA and Community Housing properties in the Campbelltown Council area are considered to be in Area 15—Lower North East.

Housing SA (public housing)

131 299 or www.housing.sa.gov.au

Community Housing

Community housing provides long term safe, affordable and appropriate housing for people on low incomes. All of these providers have property in the Campbelltown area.

Anglicare Housing (Believe) **1800 688 000**
www.anglicaresa.com.au/housing

Amelie Housing **08 213 2300**
www.ameliehousing.org.au

Community Housing Inc **1300 245 468**
www.chl.org.au

Cornerstone Housing **08 8259 3500**
www.cornerstonehousing.com.au

Housing Choices **1300 312 447**
www.housingchoices.org.au

Junction Australia Housing **08 8275 8700**
www.junctionaustralia.org.au

UnitingSA Housing **08 8440 2200**
www.unitingsa.com.au

Unity Housing **1800 551 814**
www.unityhousing.org.au

**If you have questions or updates
please call 8366 9222 and ask for the
Community Team**