



2018 / 2019

Annual Report



Campbelltown Memorial Oval

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Message from the Mayor

Welcome to the 2018/19 Annual Report which outlines a most successful year of achievements and change for Campbelltown. Our future is looking bright.

Thank you to the residents and ratepayers of Campbelltown for their support and for the great honour of becoming the first woman mayor of Campbelltown City Council. An honour made even greater because it was bestowed during the celebrations of our Council's 150th anniversary.

The Council elections in November 2018 brought a number of new directions. We said goodbye to the beloved Mayor Simon Brewer who successfully led Campbelltown for 12 years. He helped Council establish a very strong financial position, with no debt, during a period spent revitalising public buildings and reserves. We thank Mayor Brewer for his exemplary service and Mayoress Nina Brewer for her unstinting support.

We also said goodbye to former Mayor and Councillor, Max Amber who gave 48 years of dedicated service to this district. During that time he ensured infrastructure was built to protect residents from flooding along with many other contributions. Thank you to both Mr Amber and his wife Val. We also said goodbye to four other Councillors: Marijka Ryan, Neville Grigg, Rob Tidd and James Nenke. I thank them for their contributions.

The youngest Councillor in Australia, Luci Blackborough, along with five other new Councillors, former Port Adelaide/Enfield Mayor Cr Johanna McLuskey; Cr Elena Casciano; Cr Dr Sue Irvine; Cr John Flynn; Cr Therese Bonomi was elected in November 2019. Cr Anna Leombruno became Deputy Mayor after her re-election along with Cr John Kennedy OAM, Cr Matthew Noble and Cr Dom Barbaro.

Councillors have shown a dedication to learning about the job and forging a new diversified team. They have a range of ages, qualifications and experience with the energy and enthusiasm to work together to tackle the many issues our Council faces including waste management, leisure services, parks and reserves, and economic activity.

Thank you to CEO Paul Di Iulio for his guidance and experience, expertise and leadership which is highly valued by his dedicated Staff, Elected Members and our broader Community. The high calibre of Staff who work as a team are a major reason for Campbelltown being recognised as a leader of Local Government in South Australia.

One of the first tasks undertaken by the new Council was to start a Development Plan Amendment to pull back on the development that has changed the face of our city. Many houses have been demolished and replaced with multiple dwellings. Residents concerned with a loss of on street parking and trees, traffic snarls, changing streetscapes and the diminished character of a spacious and gracious city responded with hundreds of submissions. The proposed changes were sent to the State Government for approval in June 2019.

A major achievement for the year was the completion of the redeveloped Campbelltown Memorial Oval precinct with modern, disability compliant shared clubrooms, community spaces and a new facility for Newton Jaguars netball club. This project was completed with the assistance of \$5 million of Federal Government Funding and matching Council monies. I thank former Member for Sturt, the Honourable Christopher Pyne, for his hard work in helping Council secure funding and for his support at the opening ceremony in February.

The celebrations for the 150th Anniversary year of Council were held in November. They were conducted at Daly Oval with Governor Hieu Van Le in attendance. A giant cake to share with the crowd was a highlight. The music played into the evening including local singer Greg Champion, nephew to former mayor, Neville Trewin. It ended with a standout performance by Natalie Bassingthwaite with the Rogue Traders and a magnificent fireworks display. Many local clubs and caterers fed and entertained the crowd.

In addition to the community party, Campbelltown City Council commissioned a book of fascinating stories 'Colonial Settlers on the River Torrens' by Dr Roger Irvine to add to the history books commissioned for the 100th and 125th anniversaries. This new book has given the most comprehensive picture yet of the lives of Aboriginal people at the time of settlement plus a well-researched picture of settler life in the nineteenth century.

The Council assisted Campbelltown Rotary to restore the grave of original settler Charles Campbell who gave his name to our city. Council also revamped the Rotary Biodiversity Park into the Wirra Marri (the east garden) Rotary Bush Garden.

The Moonlight Markets continued over the summer months. Thorndon Park was also the setting for the annual Christmas Pageant and Carols organised by the Athelstone Lions Club in conjunction with the Campbelltown City Band and the Magill Sing Australia Choir. Our popular Neighbourhood barbecues held in various parks around the city during the summer months has created opportunities for neighbours to learn more about each other and Council activities and works.

The Pizza Festival in July was a warm, delicious treat and proves to be more popular every year. It is a celebration of the strong Italian heritage of Campbelltown and fine local restaurants which complement the Campbelltown Food Trail.

The Campbelltown Library continues to evolve into a vibrant community hub with its focus on technological innovation, children and youth and historical researchers.

Our parks and gardens Staff have continued to devote themselves to ensuring our Reserves are top class and support our beautiful bird life, insects and bees.

Work began on the Magill Village to honour the historical nature of its buildings and bring back the village feel but utilising modern technologies to enhance the experience.

The Lochiel Park area is now enhanced by a modern building to complement the historic State Heritage listed Lochend, the original home of Charles Campbell. The gardens and new playground make this an asset for the community into the future.

The ARC Campbelltown has become a vibrant community hub for all ages and abilities. It has more than met all targets and over the year has welcomed over 800,000 people to the Centre for a number of state championships, regular basketball, netball, badminton, squash, racquetball, indoor bowling, volleyball, events or to use the gym and aquatic areas.

Our Section 41 Advisory Committee members continue to contribute ideas and enthusiasm to improve our city. The annual Volunteers' and Service Clubs Dinners are a tribute to all those hundreds of people who work hard to eliminate graffiti, drive buses, work in the library and undertake many other tasks to help their fellow residents. I thank them all.

As the 11th Mayor of Campbelltown I look forward to working with the many groups, organisations, individuals, Councillors and Staff to maintain our Quality Lifestyle.



Jill Whittaker
Mayor



Chief Executive Officer's Report

I would like to welcome you to this year's Annual Report. During the year, Council has continued its commitment to collaborate with the Community, local businesses, neighbouring Councils and Government agencies to deliver our vision of providing 'a quality lifestyle for its people'.

The ARC Campbelltown continues to be an overwhelming success that is enjoyed by people of all ages and abilities. We had a vision of creating a recreational facility attracting 40,000 visits per month and we are now approaching 70,000 visits per month, which has far exceeded all of our expectations. It is very evident that the unwavering support of the local Community has justified the establishment of this state of the art facility that we can all be very proud of.

Other significant highlights include:

- » Campbelltown Memorial Oval – the opening of the redeveloped facility in February 2019 has provided Council with a State of the Art multi-purpose facility for all the Community to use. The new facility boasts fully compliant female change rooms, two large function spaces, 'changing places' toilet facility, a large LED screen and a picket fence to compliment the picturesque view towards the foothills.
- » Moonlight Markets – the markets continue to be an outstanding success attracting people from all over metropolitan Adelaide to experience all that Campbelltown has to offer. These events not only create Community pride they also have a positive impact on the local economy especially through the Campbelltown Food Trail businesses.
- » Shared Services – on the back of the ongoing success with the Town of Walkerville, Council has now entered into a 5 year agreement with the City of Prospect to also house their Field Staff in our Depot. The arrangement with these two Councils has led to a number of efficiency gains and Staff will continue to explore how to expand on current arrangements to maximise the long term benefits for the Campbelltown Community.
- » Pizza Festival – the Pizza Festival continues to go from strength to strength and it was great to see the amazing support from the local Community. This year the number of people attending each venue has been amazing with many regularly being sold out. The enjoyment, dancing, entertainment and of course the pizzas on offer all contributed to the Pizza Festival being an overwhelming success.
- » Street Lighting – Council undertook a significant project to replace the existing street lighting with LED lights. This infrastructure has proven to be very successful as it

has not only reduced the ongoing cost to Council, it has significantly reduced the greenhouse emissions. This is a fantastic example of Council taking advantage of its strong financial position to fund a capital project to ensure long term financial and environmental benefits for the Community.

- » Solar Installations – Council also installed a 175kw solar system at The ARC which has significantly reduced the electricity costs of this very popular facility. This is another fantastic example of Council making a significant capital investment to create long term financial and environmental benefits for the Community.

The success of these initiatives, along with the many others Council has undertaken over the past 12 months, are wonderful examples of how the Council and the local Community have worked together to achieve excellent outcomes.

For 2018/2019, Council recorded an operating surplus of \$6.8 million, which has been supported by an average rate increase of 2.90% plus growth from new properties of 1.58%, additional income generated through The ARC, recognition of the Federal Government grant received for the redevelopment of the Campbelltown Memorial Oval and advance payments received through the Financial Assistance Grants program.

Council remains debt free, and enjoys holding a strong cash and investment balance of \$21.7 million as at 30 June 2019. This enables Council to be well positioned to continue with its strong financial position and funded Infrastructure Asset Management Plans, as projected in its Long Term Financial Plan.

Council is committed to providing the Community with value for money. Therefore, we will continue to look for ways to improve efficiency and productivity to reduce the cost of providing services whilst providing a quality lifestyle for our people.

I invite you to read the Annual Report and hope you find it both enjoyable and informative.



Paul Di Iulio
Chief Executive Officer



Introduction

This Annual Report informs residents, ratepayers, business and industry owners, government agencies, organisations, Staff and other interested parties about Council's activities for the previous 12 months. It provides a historical record of the Council's activities and documents progress on projects and achievements in relation to Council's strategic and financial plans in an open, transparent and accountable manner, a priority that is outlined in Council's Strategic Plan.

Council's website is the principal medium for distributing the published version of the Annual Report, although printed copies are also available for people without access to computer facilities. This approach aligns to Council's environmental and financial objectives, reducing paper usage, and minimising the environmental and financial impact of producing the report.

The structure of the Annual Report is as follows:

The structure of the Annual Report is as follows:

Annual Report 2018 / 2019

Document containing information to meet legislative requirements, an abridged set of financial information and references to Council's subsidiaries

Appendix 1

Council's Annual Financial Statements for the year ended 30 June 2019

Appendix 2

Eastern Health Authority Inc Annual Report 2018/2019 and Audited Financial Statements

Appendix 3

East Waste Inc Annual Report 2018/2019 and Audited Financial Statements

Council's approach to the Annual Report is based on a commitment to reaching a broad readership and assisting with the achievement of Strategic Objective 2.4 (Effective interaction between Council and the Community). The Annual Report provides a valuable insight into the profile and culture of the City, and an overview of the year's activities.

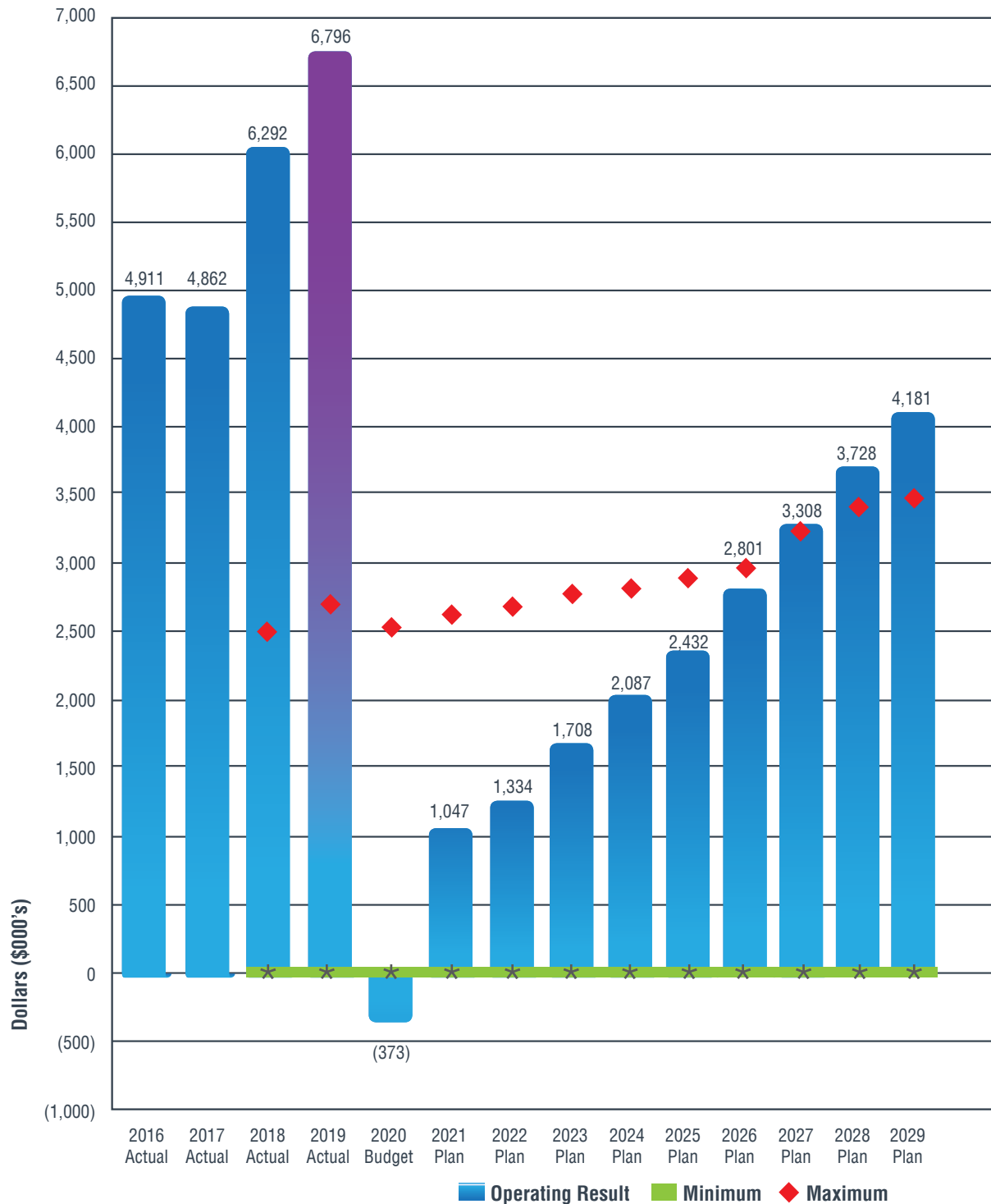
Financial Summary

Summarised Statement of Comprehensive Income	2018 / 2019 (000's)	2017 / 2018 (000's)
Income	54,798	50,596
Expenses	48,002	44,304
Operating Surplus / (Deficit)	6,796	6,292
Asset Disposal & Fair Value Adjustments	(1,344)	(617)
Amounts Received Specifically For New or Upgraded Assets	1,101	243
Physical Resources Received Free of Charge	27	–
Net Surplus / (Deficit)	6,580	5,918
Summarised Balance Sheet	2018 / 2019 (000's)	2017 / 2018 (000's)
Current Assets	26,796	24,730
Non-Current Assets	613,138	562,541
Total Assets	639,934	587,271
Current Liabilities	8,451	7,530
Non-Current Liabilities	821	972
Total Liabilities	9,272	8,502
Net Assets	630,662	578,769
Total Equity	630,662	578,769

The increase in net equity in 2019 is attributable to the revaluation increments resulting from the increase in unit rates for stormwater drainage and road pavement assets.

Financial Sustainability

Council adopted a revised version of its LTFP (Long Term Financial Plan) in April 2019. The graph below shows the performance of Council's operating result since 2010/2011, the adopted budget for 2019/2020 and forecasted projections contained within the remaining years of the adopted LTFP.



One of Council's key financial targets is to achieve an operating surplus ratio between 0% and 5%. The section of the graph marked with an asterisk indicates 0%, while the diamonds represent 5% (maximum target).

Local Government

Profile of the Council Area

Community interests have been managed locally since 2 March 1868 when the District Council of Campbelltown was proclaimed. The City is named after Charles James Fox Campbell, a prominent early pastoralist whose original home Lochend, has been faithfully restored and listed on the Register of the National Estate. The District became a Town with a Municipal Office on 1 January 1946 and was proclaimed a City on 6 May 1960 having reached a population of more than 15,000.



28% of people in the City of Campbelltown came from countries where English was not their first language.



7% of residents were born in Italy and collectively residents from Italy, United Kingdom, China, India and Malaysia make up 20% of Council residents born overseas in the local Community.



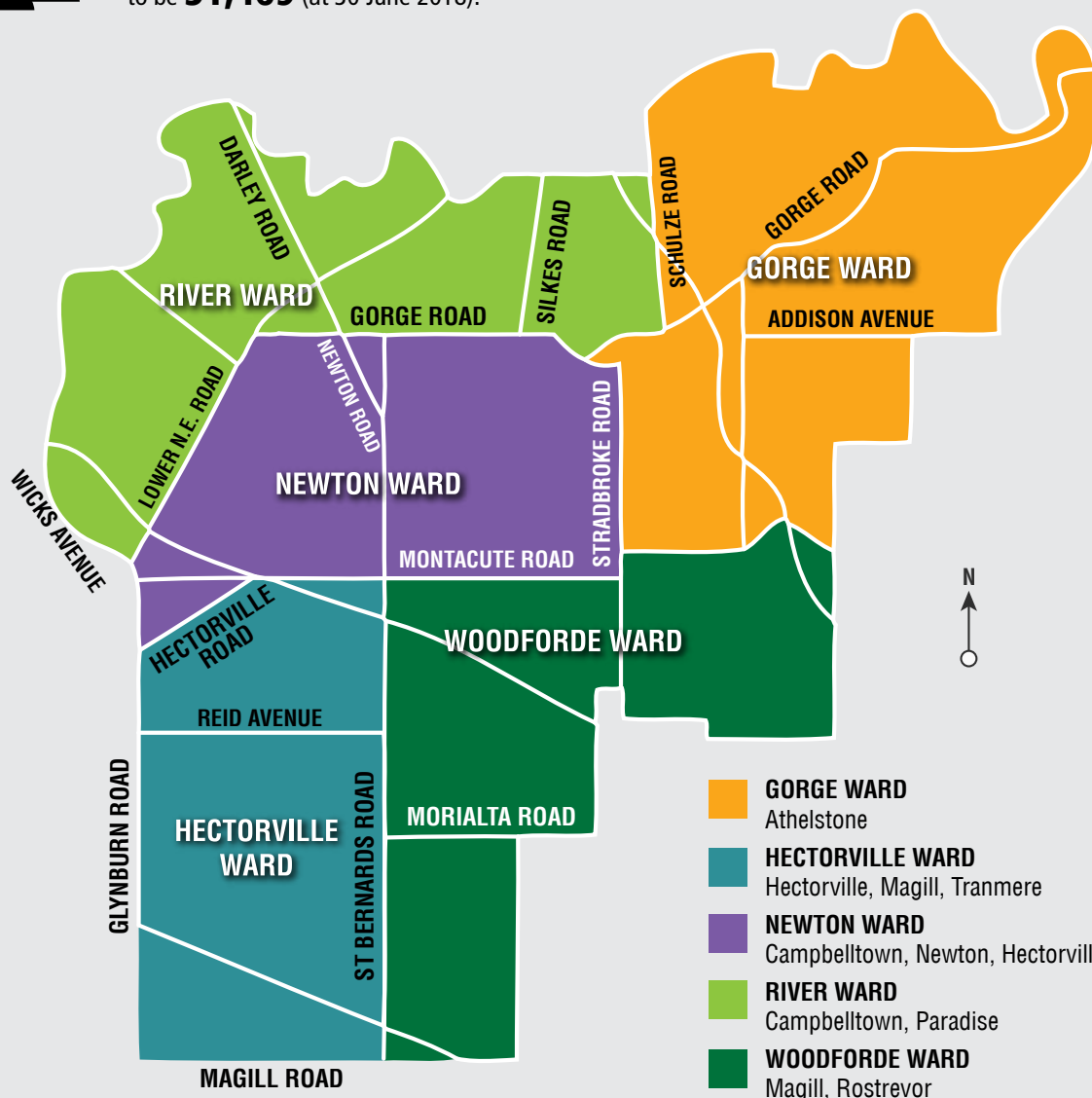
21% of residents that were born overseas arrived in Australia within the last 5 years.



34.6% of residents speak a language other than English at home with the most common languages spoken being Italian, Mandarin and Greek.



Today, the City's population is estimated to be **51,469** (at 30 June 2018).



¹ Source: All demographic information has been taken from <http://profile.id.com.au/campbelltown-sa>, which uses the Australian Bureau of Statistics' 2016 Census data.

Council's LED street lighting program has achieved:



33% reduction
in kWh usage



34% reduction
in GHG emissions



Up to **50%**
reduction in costs



80% of waste at the Moonlight Markets
and Council's Major events are now
composted or recycled

The new Thorndon Park car park
contains **1,600** recycled tyres
in the newly laid asphalt



3,706 local businesses (262 new businesses in past 12 months)



10,043 Jobs in the City (1.4% employment growth)

3,734 people both live and work in the City

Top 4 contributing industries to job numbers in the City:



1. Health Care & Social Assistance = 2,006 jobs **(20.0%)**

2. Retail Trade = 1,506 jobs **(15.0%)**



3. Education & Training = 1,460 jobs **(14.5%)**

4. Construction = 1,254 jobs **(12.5%)**



Over **8,000** residents undertake some form of volunteering



7,018 enrolled in schools and **4,119** enrolled in higher education



Total Dwellings = **21,616**



26.8% are medium density dwellings
(compared to 23.9% for Greater Adelaide)

Representation Quota / Review

The City of Campbelltown has 11 Elected Members including the Mayor, who each represent an average of 3,183 electors.

The following chart¹ compares the City of Campbelltown's representation quota with that of other Councils of a similar size and type. The quota is derived by dividing the total number of electors for each Council by the number of Elected Members. The average for these Councils (based on the Representation Quota column below) is 2543.

Council Name	Number of Electors	Number of Elected Members (inc Mayor)	Representation Quota
Campbelltown	35,020	11	3183
Burnside	31,453	13	2,419
Holdfast Bay	27,660	13	2,127
Mitcham	48,161	14	3,440
Norwood Payneham & St Peters	25,108	14	1,793
Unley	27,389	13	2,106
West Torrens	41,058	15	2,737

¹ Source: Local Government Association. The number of Electors is obtained from the Electoral Commission of SA.



Following a change to the Local Government Act 1999, periodic reviews of Elector representation are now scheduled by the Electoral Commission of SA to confirm that governance arrangements are adequate within each Council and that they provide a fair representation for electors. The prescribed process (commonly known as a Representation Review) enables Councils to examine whether a change in elector representation arrangements is appropriate, and must include a review of Ward boundaries and the composition of Council.

An essential step in the Representation Review process is the opportunity for electors and members of the public to make submissions to the review. Section 12 of the Act prescribes this process; a summary is described below:

1. At the commencement of the Review, a suitably qualified person must prepare a Representations Options Paper on Council's behalf. Interested members of the public then have a consultation period of at least 6 weeks in which to forward written submissions to Council.
2. Council then prepares a report on the outcomes of the consultation period and tables its representation proposal. A similar opportunity must then be provided

for interested persons to make written submissions on this report for a consultation period of at least 3 weeks. Any person who makes a written submission must also be given the opportunity to appear before the Council or a Council Committee and to be heard on the submission.

In early 2017 Council concluded its Representation Review with Council resolving the following:

- » The principal member of the elected Council be the Mayor, elected by the whole of the Community at City-wide elections
- » The elected Council comprise ten (10) Ward Councillors
- » The City be divided into five (5) Wards, as per the current Ward structure, with each Ward being represented by two (2) Ward Councillors
- » The existing Ward names being Gorge Ward, Hectorville Ward, Newton Ward, River Ward and Woodforde Ward be retained.

The review was certified by the Electoral Commissioner of South Australia on 1 May 2017 and was gazetted on 7 June 2017. The next Representation Review is scheduled to be undertaken in 2024.



Local Government Elections

Local Government elections were held across the State in November 2018. Twenty-seven candidates nominated for the 11 positions available at the Campbelltown City Council; elections were conducted for the Mayoral position and each of the 10 Ward positions. The voter turnout equated to 31.2%.

Information about currently serving Elected Members is provided in a section of this report (page 21).

To become an Elected Member, a person needs to be:

- » Eligible in accordance with the Act (Local Government (Elections) Act 1999)
- » Willing to nominate and run a campaign (when there are more nominations than positions), and
- » Aware of the high commitment required to be an Elected Member.

The Act provides further information on the requirements for Local Government Elections, how they are to be conducted, who can nominate, who can vote and how the votes are to be counted. The Local Government Association also provides information about elections on their website www.lga.sa.gov.au.

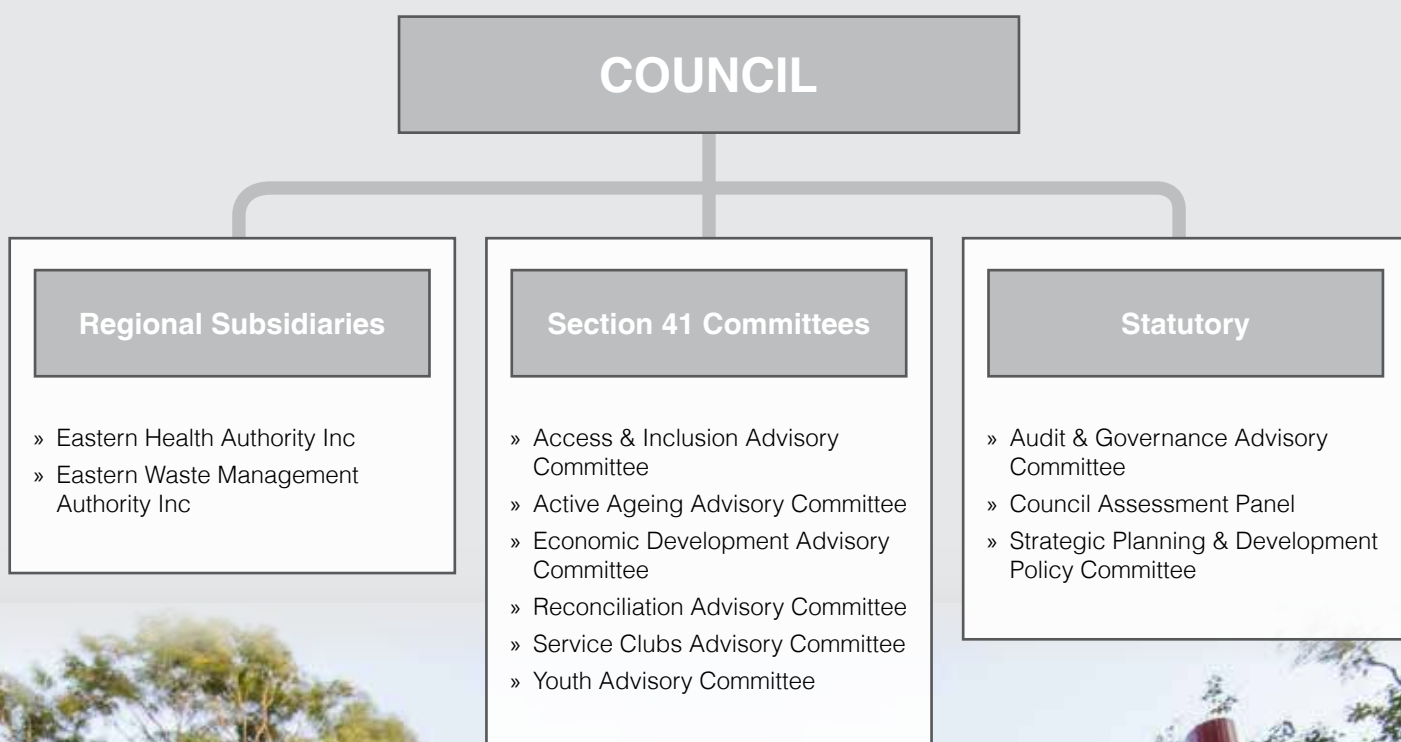
Further information about voting procedures is available from the Electoral Commission SA on 1300 655 232 or visit www.ecsa.sa.gov.au.

The next general elections for Council are scheduled to be held in November 2022.



Council Structure

Council's structure at 30 June 2019 was as follows:



Council Subsidiaries

Council is a member of two regional subsidiaries established pursuant to Section 43 of the Local Government Act 1999:

- » EHA (Eastern Health Authority Inc)
- » East Waste (Eastern Waste Management Authority Inc).

Subsidiary Annual Reports and financial statements are available from www.campbelltown.sa.gov.au/ar.

Eastern Health Authority Inc

Campbelltown City Council is a member of EHA (Eastern Health Authority), a regional subsidiary constituted under Section 43 of the Local Government Act 1999 to provide a wide range of environmental health services to the Community in the eastern and inner northern suburbs of Adelaide. The constituent Councils for this subsidiary are the Cities of Campbelltown, Burnside, Norwood Payneham and St Peters, Prospect and the Town of Walkerville.

Management of EHA is vested in a Board which includes representatives of the constituent Councils. Council's representatives for the year were:

- » Cr John Kennedy (Board Member)
- » Cr Marijka Ryan (Board Member until November 2018)
- » Ms Michelle Hammond (Board Member from December 2018).

Council makes delegations to EHA under the Environment Protection Act, the Expiation of Offences Act, the Local Government Act, the Safe Drinking Water Act, the South Australian Public Health Act, and the Supported Residential Facilities Act. In addition, EHA is completely responsible for the operation and enforcement of the Food Act within the City of Campbelltown.

Eastern Waste Management Authority Inc

Campbelltown City Council is a member of East Waste (Eastern Waste Management Authority Inc), a regional subsidiary constituted under Section 43 of the Local Government Act 1999 to undertake the kerbside collection of general waste, recyclables, green organics and at-call hard waste from properties within the Council area. The constituent Councils of this subsidiary are the Cities of Campbelltown, Burnside, Norwood Payneham and St Peters, Mitcham, Adelaide Hills Council and the Town of Walkerville.

Management of East Waste is vested in a Board which includes representatives of the constituent Councils. Campbelltown City Council was represented during the financial year by its Chief Executive Officer, Mr Paul Di Iulio (Board Member).



Committees

At 30 June 2019 Council had 8 Section 41 (Local Government Act 1999) Committees (2 statutory and 6 discretionary) and a Council Assessment Panel.

Reports below have been provided for each Committee. Where relevant, the Committee membership referenced is as at 30 June 2019.

Access and Inclusion Advisory Committee

The Committee was chaired by Cr Jill Whittaker (until November 2018) and comprised Mayor Simon Brewer (until November 2018), Mayor Jill Whittaker (from December 2018), Cr Rob Tidd (until November 2018), Cr John Kennedy, Ms Angela Carlesso, Ms Karen Beale, Mr Peter Emery, Mr Luke Axford, Ms Carol Sparrow (until February 2019), Mr Ad'm Martin (from April 2019) and chaired by Cr Johanna McLuskey (from December 2018).

The Access and Inclusion Advisory Committee aims to identify and address access and inclusion barriers for people to ensure that everyone, regardless of age or ability, can access and participate in Community life. The Committee is responsible for reviewing and implementing the annual Access & Inclusion Work Table which details actions from the Access and Inclusion Plan. Key activities undertaken by the Committee and Council include:

- » Two case studies of local employers employing a person with a disability
- » A local young man with a disability was employed for an 18-24month Certificate 3 in Business Administration traineeship
- » Sensory disability friendly sessions at The ARC
- » Volunteer and work experience opportunities provided to people with a disability
- » Campbelltown Memorial Oval development including accessibility features such as Changing Places facility and sensory parent rooms.

Active Ageing Advisory Committee

This Committee was formed in April 2016 to advise Council on matters relating to people aged 60 years or older. Members use their vast experience and skills to help Campbelltown to be an age-friendly Community with a focus on planning for ageing, housing, physical environment, participation, health, wellbeing and services.

The Committee was chaired by Cr John Kennedy (until November 2018) and Cr Therese Bonomi (from December 2018). The Committee comprised of Mayor Simon Brewer (until November 2018), Cr Jill Whittaker (until November 2018), Mayor Jill Whittaker (ex officio from February 2019), Ms Vale Pederson, Ms Diane Schluter, Dr Sue Irvine (until November 2018), Ms Reeve Brice, Ms Julie Carman, Mr John Schluter, Ms Bettina Seifert, Ms Rosaria Ciaravolo, Mr John Hall, Ms Linley Denson (from April 2019) and Ms Marilyn von Thien (from April 2019).

The Active Ageing Committee reviewed and updated their Workplan and achieved:

- » Delivery of the Mindset for Life program. This program is aimed at people contemplating retirement or who have recently retired. The program uses a peer model to help people design a successful retirement and to plan the next phase of their lives.
- » Staying Connected in Campbelltown – a social activity guide for the over 60's commenced. This guide will complement the Staying Active Physical Activity Guide for the over 60's.
- » The Committee was involved in ZestFest 2018 which comprised a number of events over an 18 day period from 10 – 26 October, including the ZestFest Police Band Community Concert held at the Function Centre.
- » Commencement of a research project – Experiences of belonging and loneliness in older age. This project aims to gain an understanding of the lived experiences of loneliness and social isolation in later life for people living in Campbelltown and to identify factors that influence and strengthen a sense of belonging. The project involves four volunteers, including two members of the Active Ageing Advisory Committee, interviewing older residents about their experiences of belonging and loneliness.

Committees

Audit and Governance Advisory Committee

The Committee comprised Mr Roberto Bria, (Chair) Mr Leigh Hall OAM, Ms Amanda Harfield, Cr Neville Grigg (until November 2018), Cr Matthew Noble, and Cr Elena Casciano (from December 2018).

The Committee met 6 times during the year and reviewed matters in line with the Terms of Reference of the Committee and the Committee's work plan.

Some of the topics that the Committee advised Council on were:

- » External audit reports and correspondence
- » Annual Financial Statements and Annual Report
- » Long Term Financial Plan and Targets
- » Annual Business Plan and Budget
- » Internal Financial Controls Review.

The Committee reviewed:

- » All Council Policies
- » Budget Process and Assumptions
- » Whistleblower's Procedure and Activity
- » Dog Registration and Expiation Process Audit
- » Business Continuity Plan Annual Testing.

Economic Development Advisory Committee

Prior to the November 2018 Elections the Committee was chaired by Cr Max Amber with Cr Dom Barbaro and Cr Neville Grigg as Elected Member appointments along with Ms Tracey Powell, Mr Brian Hales, Ms Chris Kourniotis and a representative of the EBEC (Eastside Business Enterprise Centre) as independent members.

The Committee met on two occasion in July and September 2018 considering items such as how to progress and resource the Economic Development Plan and regional projects through ERA (Eastern Region Alliance) and EBEC as well as activating the Brookside Cellars.

Following the Elections a new Committee was appointed consisting of Cr John Flynn as chair of the Committee and the following members: Cr Dom Barbaro, Cr Luci Blackborough and independents Ms Tracey Powell, Mr Brian Hales, Ms Chris Kourniotis and a representative of the EBEC.

The Committee met on two occasions in March and May 2019, considering items to progress outcomes from the Economic Development Plan as well as recommending budget bids to Council for consideration including; activation and improvements to Brookside Cellars, development of co-working spaces, business mentoring programs and providing economic resources.

Reconciliation Advisory Committee

This Committee was chaired by Mr Shouwn Oosting and comprised Mayor Simon Brewer (until November 2018), Cr Jill Whittaker, Cr Marijka Ryan (until November 2018), Ms Wendy Noble (until November 2018), Mayor Jill Whittaker (from December 2018), Cr Dr Sue Irvine (from December 2018), Cr Luci Blackborough (from December 2018), Ms Nicole Lungershausen, Mr Russell Jackson, Ms Lisa Hanson, Ms Renae Agius and Mr Ivan-Tiwu Copley (from April 2019).

The Reconciliation Advisory Committee focussed on prioritising and reviewing Council's Reconciliation Action Plan. The Committee continued to develop and implement a number of activities from the Reconciliation Action Plan including:

- » Council's 'innovate' level Reconciliation Action Plan adopted by Reconciliation Australia and Council.
- » Supporting annual Youth NAIDOC awards
- » Annual Reconciliation event including Aboriginal education programs for 320 children from East Marden, Thorndon Park and Charles Campbell College primary school students. A Community bus trip for 32 residents to the bush tucker garden tour at the Botanical Gardens.
- » Rollout of lending Council's Library Kurna History Box to local schools
- » Attending Reconciliation SA Breakfasts for Anniversary of the National Apology and Reconciliation Week
- » Employment of an Aboriginal apprentice at the Council Depot.

Service Clubs Advisory Committee

Up until the 2018 Local Government Periodic Elections this Committee was chaired by Cr Rob Tidd and comprised Mayor Simon Brewer, Cr Neville Grigg, Ms Paddy McKay, Mr Chris Ward, Mr Trevor Symonds, Ms Alexandra James, Mr Bryan Schell, Mr Ian Coat, Mr Graeme Packer and Mr Geoff Edwards. Following the elections the Committee has been chaired by Cr McLuskey and comprises Mayor Whittaker,

Committees

Service Clubs Advisory Committee Continued

Cr Flynn, Mr Chris Ward, Mr Babu Kanagasabai, Mr Trevor Symonds, Mr Michael Cook, Mr Ian Coat, Mr Geoff Edwards, Mr Graeme Packer and Ms Alexandra James.

The Service Clubs Advisory Committee focuses on partnership opportunities, promotion and marketing of new initiatives. The Committee continually has discussions about how Service Clubs and Council can work together to jointly deliver projects that have a significant benefit to the local Community. The establishment of the Campbelltown Chapter of Operation Flinders was a fantastic example of how the Service Clubs and Council teamed up together to provide a great outcome for young people in the local Community.

Strategic Planning and Development Policy Committee

This Committee was chaired by Mr David Brown and comprised Cr James Nenke (until November 2018, Cr Marijka Ryan (until November 2018, Cr Johanna McLuskey (from November 2018), Cr Dr Sue Irvine (from November 2018), Mr Michael O'Connell (from January 2019) and Mr Garth Heynen.

The Strategic Planning and Development Policy Committee was established pursuant to the requirements of Section 101A of the Development Act 1993 to provide advice to Council on its Development Plan and other related policy matters as well as Master and Precinct plans.

The Committee met on four occasions during the year to consider and provide feedback and direction to Council with regard to a number of matters including the State Government Planning Reforms developing strategies to address the targets in the most recent iteration of The 30 Year Plan for Greater Adelaide and most recently, Council's Limited Scope Residential Development Plan Amendment.

Youth Advisory Committee

The Campbelltown YAC (Youth Advisory Committee) continues to provide a vital link between young people and Council as well as a forum for youth voice within the Community and an opportunity for increased understanding for young people to influence Council decision making.

This Committee has a rotational Youth Chair, and during the year comprised of:

- » Elected Members - Mayor Simon Brewer and Cr Whittaker (until November 2018), Mayor Jill Whittaker, Cr Luci Blackborough and Cr Johanna McLuskey (from December 2018)
- » Youth Community Members – Ms Erin Sydney-Jones (until November 2018), Ms Jess Kim (until November 2018), Ms Jessica Vari (until November 2018), Ms Luci Blackborough (until November 2018), Mr Aaron Drayton, Ms Abigail Guez, Ms Ashlee Leach, Ms Giulia-Giorgina Condoluci, Ms Jing-Yang Li, Ms Josephine Virgara, Mr Ryan Colsey, Mr Tyler Hughes, Ms Khushboo Gera (from January 2019), Ms Kirrily Snape (from January 2019), Mr Rishi Adhikari (from January 2019) Mr Thomas Schell (from January 2019, previously School Representative)
- » Rotary Club of Campbelltown – Ms Stephany Martin
- » Rotary Club of Magill Sunrise – Ms Siony Gardiner
- » Kiwanis Club of Rostrevor/Campbelltown - Mr Chris Ward
- » School Representatives -
 - Charles Campbell College – Ms Gul Zehra
 - Norwood Morialta High School – Ms Divsha Sharma
 - Rostrevor College – Mr Cyril Saji (until November 2018), Mr Stefan Lanzoni (from January 2019 until February 2019), Mr Lewis Pipe (from February 2019)
 - St Ignatius College - Mr Thomas Schell (until November 2018), Mr Jackson Pawelski (from February 2019).

Committee Members for 2018/2019 ranged between 14 and 25 years of age. Members worked together to develop, implement and review the annual YAC Work Plan.



Committees

Youth Advisory Committee Continued

Items delivered included a series of 'How to Adult' skill building workshops (life skills workshops including car maintenance, cooking and mock interviews), Movies in the Park – Back to the Future and the increasingly popular Study Relief Packs for students.

A youth survey was developed with responses collected from young people who live, work, study and play in the Campbelltown Council area. The results of this survey will be compiled into a report which will help to shape and inform the work that the Youth Advisory Committee (YAC) and Council do in the future.

A favourite continues to be 'Books on Screen' movie nights at Campbelltown Library which provide young people with a place to meet locally and socialise with other young people in the Community. A number of young people tested their acting skills with a group participating in 'Murder Among the Mateys', a swashbuckling pirate themed Murder Mystery. Other creative opportunities included a tie-dye workshop, 'Paint & Pot' succulent workshop (planned and facilitated by a Youth Community Member) and a public art project where Year 12 Art Students from Charles Campbell College worked with local artist James Parker to paint the photo arch overlooking the reservoir at Thorndon Park. A Basic Self Defence workshop at The ARC was also a popular offering with over 30 young people learning key skills from Karate instructors.

Members also participated in a consultation session with the Commissioner for Children and Young People and a number of young people were supported to participate in the Youth Parliament Program.

Council Assessment Panel

Mr Stephen Smith is the Presiding Member of the Council Assessment Panel. The Panel comprised Ms Anna Leombruno, Mr Paul Johnson, Mr Darren Starr (until September 2018), Mr Brett Steiner (from October 2018) and Mr Julian Rutt.

The Panel is entrusted with the role of assessing and making decisions on new development where the matter is not delegated to Council Staff. The independent members of the Panel (Mr Smith, Mr Johnson, Mr Rutt and Mr Steiner) bring a broad range of expertise from planning, environmental and architectural backgrounds.

The Panel meets once each month and has continued to work harmoniously, seeking to achieve outcomes which accord with Council's Development Plan whilst being sensitive to the reasonable needs of neighbours and other nearby property owners.

Thirty-nine Development Applications were considered during the year with the majority being for new residential development; 31 resulted in approvals whilst 8 were refused. There have been 5 appeals to the Environment, Resources and Development Court against decisions of the Council Assessment Panel in the past 12 months.

The Panel at each meeting raises matters that should be considered by the Council at future reviews of the Development Plan.



Elected Members 2018-



Mayor
Jill Whittaker

- Australian Local Government Women's Association SA
- Campbelltown Child Friendly Steering Group
- Libraries Board of South Australia
- President Lions Against Violence - Sub branch of Athelstone/Norwood Lions
- SA Access & Inclusion Plans Steering Committee
- SA Disability Champion



Cr Dom Barbaro
Gorge Ward



Cr Johanna McLuskey
Gorge Ward



Cr Luci Blackborough
Hectorville Ward

- Red Cross Leave it to Z Project Steering Committee



Cr John Kennedy, OAM
Hectorville Ward

- Campbelltown Community Club (President)
- Eastern Health Authority
- Hectorville Sports & Community Club Board



Cr Elena Casciano
Newton Ward

- Paradise Primary School Governing Council
- Rugby Union South Australia (Director)



Deputy Mayor
Cr Anna Leombruno
Newton Ward

- Charles Campbell College Governing Council



Cr Dr Sue Irvine
River Ward

- Friends of Lochiel Park Committee Member



Cr Matthew Noble
River Ward



Cr Therese Bonomi
Woodforde Ward



Cr John Flynn
Woodforde Ward

- Stradbroke Primary School Governing Council

Elected Members 2014-2018

Council thanks the following outgoing Elected Members for their service to the Community.



Mayor
Simon Brewer



Cr Max Amber, OAM
Gorge Ward

- Campbelltown Historical Society
- LGA Asset Mutual Fund
- LGA Mutual Liability Scheme Board
- LGA Workers Compensation Scheme Board



Cr James Nenke
Hectorville Ward



Deputy Mayor
Cr Marijka Ryan
River Ward

- Charles Sturt Lions Club Board
- Eastern Health Authority Board
- Paradise Primary School Council



Cr Neville Grigg, JP
Woodforde Ward

- Stradbroke School Governing Council



Cr Rob Tidd
Woodforde Ward



Workshops / CEO Briefing Sessions

A number of workshops or CEO Briefing Sessions were held during the year to enable Council to seek clarification on matters or discuss background information prior to items being considered in formal Council meetings.

The CEO Briefing Sessions are held approximately monthly and details of attendance in relation to these sessions is provided below:

Prior to November 2018 Elections

Date	Session	Open to the public	Mayor Brewer	Cr Amber	Cr Barbaro	Cr Grigg	Cr Kennedy	Cr Leombruno	Cr Noble	Cr Nenke	Cr Ryan	Cr Tidd	Cr Whittaker
13 August 2018	The ARC /Planning Policy Consultation/Tree Canopy	✓	Y	Y	A	Y	Y	Y	Y	Y	A	Y	Y
11 September 2018	Caretaker Period/DPTI Assessments/ Hectorville Sports Club Upgrade	✓	Y	Y	A	Y	A	Y	Y	A	N	A	Y
15 October 2018	LGA AGM Motions Planning Update	✓	Y	Y	A	Y	Y	Y	Y	A	Y	Y	Y

Y = Attended | A = Apology | N = Non Attendance | ✓ = Open to Public | ✗ = Closed to Public

Post November 2018 Elections

Date	Session	Open to the public	Mayor Whittaker	Cr Barbaro	Cr Blackburn	Cr Bonomi	Cr Casciano	Cr Flynn	Cr Dr Irvine	Cr Kennedy	Cr Leombruno	Cr McLuskey	Cr Noble
20 November 2018	Elected Member Induction	✓	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
10 December 2018	Register of Interest/Planning/Community Engagement/Policy	✓	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
17 December 2018	Australia Day	✓	Y	A	Y	Y	Y	Y	Y	A	Y	Y	Y
21 January 2019	Child Safe/Media Training	✓	A	Y	Y	Y	A	Y	Y	A	Y	A	Y
4 February 2019	Max Amber Sportsfield Master Plan	✓	Y	A	Y	A	Y	A	Y	Y	Y	Y	Y
11 February 2019	Planning Reform/Library/Campbelltown Village	✓	Y	A	Y	A	Y	Y	Y	Y	Y	Y	A
18 February 2019	DPA Update	✓	Y	A	Y	Y	Y	Y	Y	Y	Y	Y	A
25 February 2019	Burnside Council/Magill Village	✓	Y	A	Y	A	Y	Y	Y	A	A	Y	Y
18 March 2019	Heat Mapping/Gardening Tourism/Open Space Strategy/Botanic Grove Reserve	✓	A	A	Y	A	Y	Y	Y	Y	Y	Y	Y
01 April 2019	Miniature Railway /LGA OGM	✓	Y	N	Y	A	Y	Y	Y	Y	Y	Y	Y
08 April 2019	NBN Update/Universal Design Principles	✓	Y	N	Y	A	Y	Y	Y	Y	Y	Y	Y
15 April 2019	LGA Value Proposition/LGA Reform/Local Government Elections Response	✓	Y	A	Y	Y	Y	Y	Y	A	Y	Y	Y
06 May 2019	Consultation/Conflict of Interest/ Naming of a Public Place/Public Meeting for the Residential DPA/Confidential report	✓	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
13 May 2019	Community Service Update/Skate park and Asset Management	✓	Y	Y	A	Y	Y	Y	Y	Y	A	Y	Y
03 June 2019	Residential DPA Update	✓	Y	A	Y	Y	Y	Y	Y	Y	Y	Y	Y
24 June 2019	Paradise Interchange/LGA Mutual Liability Scheme/Residential DPA	✗	Y	A	Y	Y	Y	Y	Y	A	Y	Y	Y
27 June 2019	State Planning Commission	✓	Y	A	A	A	Y	Y	Y	Y	A	Y	A

Y = Attended | A = Apology | N = Non Attendance | ✓ = Open to Public | ✗ = Closed to Public

Elected Member Training and Development

Elected Member Training and Development Plan 2018/2019

Council conducted training in accordance with a structured Elected Member Training and Development Plan during the year. Council's training and development plan was structured in 2 parts:

- » Council training sessions – Group training specifically designed for Campbelltown City Council
- » Individual training – Training identified by Elected Members to suit their individual professional development needs in association with their official role and functions.

Leading Campbelltown, Council's intensive Elected Member training program, was conducted over two days at McLaren Vale on Friday 30 November and Saturday 1 December 2018. Sessions primarily focussed on delivering LGA Training Standard modules to Elected Members to enable them to meet their Mandatory Training requirements. Additional sessions provided information about Council's operations and structure, current projects and key issues, to ensure that all Members had a general understanding of Council functions and operations to enable Members to start undertaking their official duties following the November 2018 Local Government elections.

Additional Training

In addition to training offered as part of the Elected Member Training and Development Plan, Elected Members have undertaken the following training and development activities during the reporting period:

Date	Training / Development Activity	Elected Members
11-12 September 2018	Asset Management Maturity & Evaluation Workshop	1
25-26 October 2018	LGA Conference and AGM	3
7 February 2019	LGA Elected Members Leadership Program	2
11-12 April 2019	LGA OGM Conference	2
15-19 June 2019	Australian Local Government Association National General Assembly	3

Elected Member Register of Overseas and Interstate Travel

Register of Overseas and Interstate Travel – Council Members

A register of overseas and interstate travel (with the exception of interstate travel by land that does not require an overnight stay) undertaken in an official capacity by a Council Member in the previous 12 months.

Councillor	Dates	Destination	Purpose	Total Cost	Link to Council decision
Cr James Nenke	10-12 September 2018	Melbourne	Asset Management Maturity & Evaluation	\$780.90	Minutes – 7 August 2018
Cr Therese Bonomi	15-19 June 2019	Canberra	ALGA NGA	\$1,988.49	Minutes – 22 January 2019
Cr Luci Blackborough	15-19 June 2019	Canberra	ALGA NGA	\$2,019.45	Minutes – 22 January 2019
Cr Dr Sue Irvine	15-19 June 2019	Canberra	ALGA NGA	\$2,035.69	Minutes – 22 January 2019

Notes:

Total cost includes the cost of transport, accommodation and incidentals.
The dates of travel include the dates of departure and return.

Elected Member Training and Development

Elected Member Attendance at Council Meetings (including Special Council meetings)

Prior to November 2018 Elections

Name	July	August	September	October	November	TOTAL
Number of Meetings held	3	2	2	2	1	10
Mayor Brewer	3	2	2	2	1	10
Cr Amber	2	2	2	2	1	9
Cr Barbaro	1	1	2	2	1	7
Cr Grigg	2	2	2	2	1	9
Cr Kennedy	3	2	1	2	1	9
Cr Leombruno	3	2	2	2	1	10
Cr Nenke	3	2	2	2	1	10
Cr Noble	3	2	2	2	1	10
Cr Ryan	3	1	2	2	1	9
Cr Tidd	3	2	1	1	1	8
Cr Whittaker	3	2	2	2	1	10

Post 2018 November Elections

Name	December	January	February	March	April	May	June	TOTAL
Number of Meetings held	2	1	2	3	2	2	2	14
Mayor Whittaker	2	1	2	3	2	2	2	14
Cr Barbaro	2	1	1	3	2	2	2	13
Cr Blackborough	2	1	2	3	2	2	1	13
Cr Bonomi	2	1	2	2	1	2	1	11
Cr Casciano	2	1	2	3	2	2	2	14
Cr Flynn	2	1	2	3	2	2	2	14
Cr Dr Irvine	2	1	2	3	2	1	0	11
Cr Kennedy	2	1	2	3	2	2	2	14
Cr Leombruno	2	1	2	3	2	2	2	14
Cr McLuskey	2	1	2	3	2	2	2	14
Cr Noble	2	1	2	3	2	2	2	14



Payment of Allowances

Payment of Allowances to Members of Council and Council's Committees

Elected Members Allowances

Section 74 of the Local Government Act 1999 requires that the Remuneration Tribunal determine, on a four yearly basis, allowances for all South Australian Councils. Campbelltown is classified as a Group Two Council (there are five groups all together). The allowances came into operation following the November 2014 Council elections and were indexed from 7 November 2017.

The Remuneration Tribunal updated the Elected Member allowances effective from the declaration of the November 2018 Council elections, being 7 November 2018. The allowances in effect for the 2018/2019 were as follows:

	Prescribed Allowance to 6 November 2018	Prescribed Allowance from 7 November 2019
Mayor	\$66,304	\$69,080
Deputy Mayor	\$20,720	\$21,588
Elected Member and Chairperson of a Prescribed Committee	\$20,720	\$21,588
Elected Member	\$16,576	\$17,270
Elected Member who is Chairperson of a Section 41 Committee	\$157 per meeting Capped at \$939	\$170 per meeting Capped at \$1,020

At its meeting held 4 December 2018, Council resolved to increase the sitting fee for Elected Members appointed to the CAP (Council Assessment Panel) from \$300 per meeting to \$400 per meeting. At the same meeting, Council resolved to provide a sitting fee to the Chair of the Chief Executive Officer Performance Management Panel of \$170 per meeting.

Payments for 2018/2019

	Elected Member Allowance Entitlement ¹	Elected Member Allowance Paid	DAP/CAP Allowance Paid	Chairperson Allowance	Total Allowances Paid
Mayor Brewer	\$18,215	\$6,593	n/a	n/a	\$6,593
Mayor Whittaker/Cr Whittaker ²	\$56,364	\$42,054	n/a	\$314	\$42,368
Cr Grigg	\$5,692	\$5,692	n/a	n/a	\$5,692
Cr Amber ³	\$4,554	\$4,554	n/a	\$314	\$4,868
Cr Leombruno	\$20,744	\$20,744	\$4,900	n/a	\$25,644
Cr Kennedy	\$17,506	\$17,506	n/a	n/a	\$17,506
Cr Ryan	\$5,692	\$5,692	n/a	n/a	\$5,692
Cr Tidd ⁴	\$4,554	\$4,554	n/a	\$314	\$4,868
Cr Barbaro ⁵	\$17,506	\$17,506	n/a	\$510	\$18,016
Cr Nenke	\$4,554	\$4,554	n/a	n/a	\$4,554
Cr Noble	\$17,506	\$17,506	n/a	n/a	\$17,506
Cr McLuskey ⁶	\$12,953	\$12,953	n/a	170	\$13,123
Cr Casciano	\$12,953	\$12,953	n/a	n/a	\$12,953
Cr Blackborough	\$12,953	\$12,953	n/a	n/a	\$12,953
Cr Dr Irvine	\$12,953	\$12,953	n/a	n/a	\$12,953
Cr Bonomi	\$12,953	\$12,953	n/a	n/a	\$12,953
Cr Flynn ⁷	\$12,953	\$12,953	n/a	\$340	\$13,293

¹ The entitlement listed is based on 1 quarterly allowance paid prior to the determination of the November 2018 annual indexation and excludes allowances paid to Elected Members who are a Chairperson of a Council Committee

² Includes allowance as Chairperson of the Access and Inclusions Advisory Committee of \$314.

³ Includes allowance as Chairperson of the Economic Development Advisory Committee of \$314.

⁴ Includes Service Clubs Advisory Committee Chairperson allowance of \$314.

⁵ Includes allowance as Chairperson of the Chief Executive Officer Performance Management Panel of \$510.

⁶ Includes allowance as Chairperson of the Access and Inclusion Advisory Committee of \$170.

⁷ Includes allowance as Chairperson of the Economic Development Advisory Committee of \$340.

Payment of Allowances

Council maintains a Register of Allowances and Benefits which sets out the specific details of allowances and benefits paid to the Elected Members. In addition, Elected Members are able to claim for the provision of facilities and support, and reimbursement of costs in accordance with Council's Elected Members' Allowances and Support Policy.

Allowances Paid to Independent Committee Members

During 2018/2019 Independent Members were paid a sitting fee in accordance with the following schedule:

Council Entity	Last Adopted by Council	Applicable From	Sitting Fee per Meeting Independent Chairperson / Presiding Member	Sitting Fee per Meeting Independent Member
Audit and Governance Advisory Committee	7 April 2015	1 July 2015	\$500	\$350
Council Assessment Panel	6 December 2016	March 2017	\$350	\$300
	4 December 2018	4 December 2018	\$500	\$400
Economic Development Advisory Committee	19 May 2015	1 July 2015	n / a	\$275
Reconciliation Advisory Committee	18 December 2018	18 December 2018	\$170 Capped at \$1,020 per annum	0
Strategic Planning & Development Policy Committee	7 April 2015	1 July 2015	\$275	\$275

Payments for 2018/2019

Audit & Governance Advisory Committee	
Independent Member	Sitting Fee
Roberto Bria (Chairperson)	\$4,000
Leigh Hall	\$2,450
Amanda Harfield	\$2,100

Economic Development Advisory Committee	
Independent Member	Sitting Fee
Brian Hales	\$825
Chris Kourniotis	\$825
Tracey Powell	\$550

Reconciliation Advisory Committee	
Independent Member	Sitting Fee
Shouwn Oosting	\$170

Council Assessment Panel	
Independent Member	Sitting Fee
Stephen Smith (Presiding Member)	\$4,750
Paul Johnson	\$3,950
Darren Starr	\$900
Julian Rutt	\$4,200
Brett Steiner	\$2,400

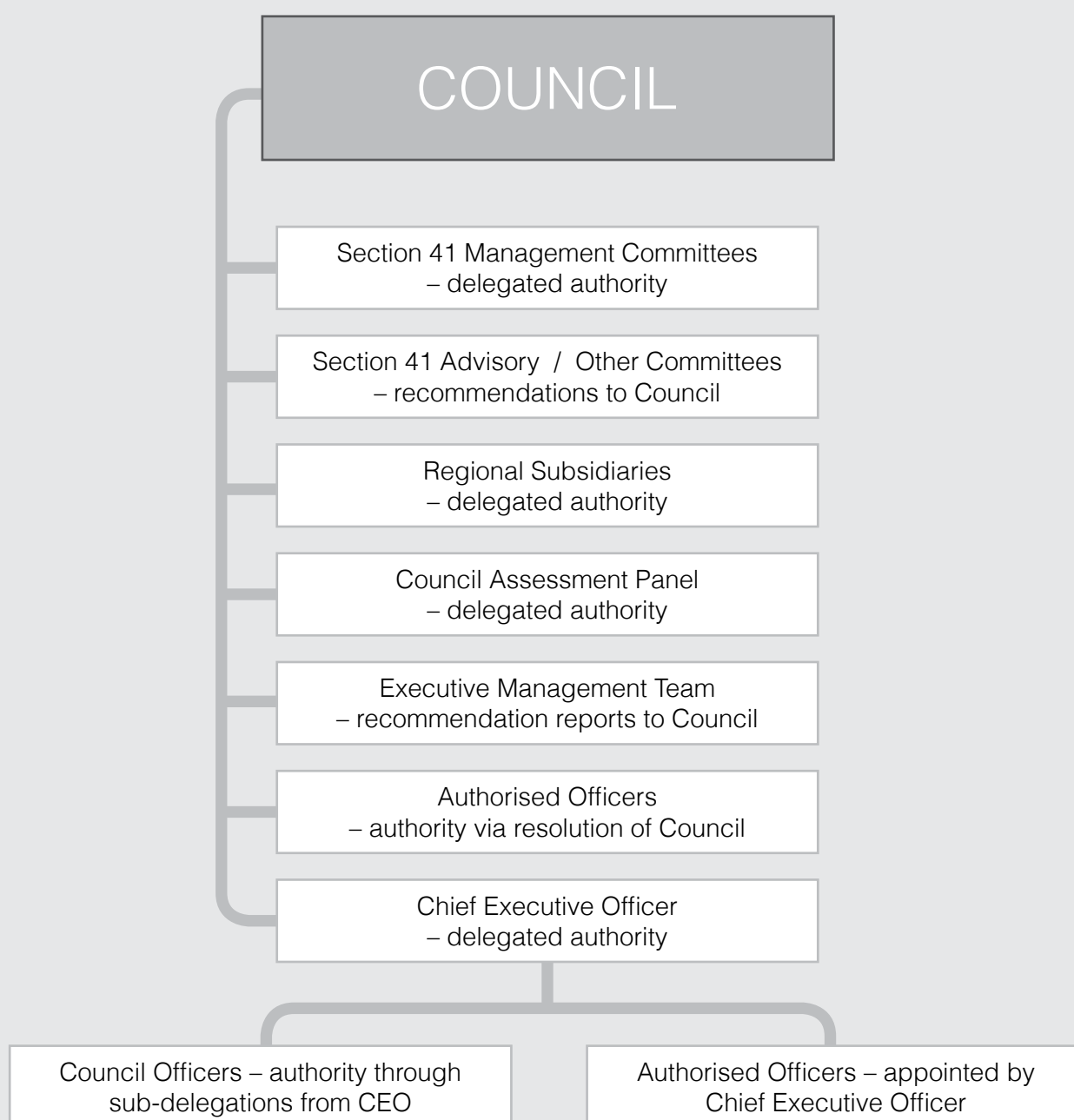
Strategic Planning & Development Policy Committee	
Independent Member	Sitting Fee
Garth Heynen	\$1,100*
David Brown	\$1,375*
Grazio Maiorano	\$0

*includes sitting fees relating to 2017/2018 that were paid in 2018/2019

Decision Making

Decision Making Structure of Council

Council makes decisions that may directly or indirectly affect its Community, stakeholders or other interested parties due to servicing of relevant projects, programs, goods and services. The following mechanisms contribute to Council decision making.



Report on Internal Review of Council Decisions

Council's Policy

Council's Internal Review of Council Decisions Policy is available from its website.

During the year, Council received 6 applications for review of a decision in accordance with Section 270 of the Local Government Act 1999. With the exception of the matter received on 27 June, all matters have been reviewed and closed.

Details of each matter are below; most matters were reviewed in-house costing Staff time only, one matter required legal advice costing \$4,485.

Date Requested	About	Decision	Closed
26/11/2018	Miniature Train consultation and decision	Decision upheld with some Staff recommendations for improvement	7/2/2019
17/2/2019	Tripping and pavers at Hectorville	<ul style="list-style-type: none"> Application partially refused (matter previously dealt with by LGA MLS) Remaining part of application – decision upheld, Council has fulfilled its responsibilities in this regard 	23/5/2019
20/2/2019	Street Trees – 56 Montacute Rd Hectorville	Application refused – matter has already been reconsidered by Council at its meeting on 6 November 2018	4/3/2019
13/3/2019	Street Tree – 82 River Drive Athelstone	Decision upheld including reaffirmation of offer of ex-gratia payment (\$1,500)	23/05/2019
12/5/2019	Miniature Train – decision about funding and support	Decision upheld	7/08/2019
27/06/2019	Invert application – Reservoir Road		

A comparison of requests over the last 4 years shows a significant increase in requests for Section 270 Internal Reviews during this period:

	Number of requests	Movement in relation to previous year
2015/2016	0	-
2016/2017	0	-
2017/2018	6	+6
2018/2019	6	0

Request for Service and General Complaint Handling

Council adopted a Request for Service and General Complaint Handling Policy on 20 March 2012 and most recently reviewed the Policy on 2 July 2019. The Policy clarifies how Staff will manage requests for service and general complaints received from the local Community, including timeframes and escalation processes in respect to complaints.

There were 6,563 requests for service (including general complaints) actioned by Staff during the year. A comparison of requests over the last 4 years shows an increase in requests of 12% during this period:

	Number of requests	Movement in relation to previous year
2015/2016	5,757	+1,011
2016/2017	6,411	+654
2017/2018	6,232	-179
2018/2019	6,563	+331

During the year, Staff received correspondence from the Community through letters, emails and website forms in relation to general complaints. Staff responded to requests and escalated matters as appropriate. Complaints were most frequent in relation to the following:

- » Individual development matters, Council's Development Plan, developer behaviour and noise (especially in relation to development)
- » Programming and improvement requests at The ARC
- » Traffic control, long stay car parking outside residents' homes, and requests for car parking permits
- » Tree matters – tree damaging activity, requests for assistance with trees, tree replacement and complaints that the area needs more trees.

Community Engagement

Council is committed to consulting and engaging with the local Community. Council places high importance on ensuring the views of the Community are considered in Council's decision-making.

Council's Public Consultation Policy has been developed incorporating the IAP2 (International Association for Public Participation) framework for public participation and the requirements of the Local Government Act 1999.

Community engagement activities are about providing meaningful and timely opportunities for the Community to participate in Council's decision making through all phases of a project; this includes informing, consulting, involving and collaborating with stakeholders, residents and ratepayers at different times during the life of a project.

Techniques used for engagement vary and are dependent on the project and purpose of the engagement. Techniques used by Council in 2018/2019 included:

- » City wide and targeted promotion via:
 - › distribution of flyers, posters, bookmarks and consultation packs at key Council locations and local locations when relevant
 - › advertising in the North Eastern Weekly Messenger and local newsletters and locations where local digital advertising is available
 - › notices on Council's website and in Council's electronic newsletter; posts on Facebook and Twitter
 - › notices on strategically located street banners; signage at site specific projects
 - › letters/emails to stakeholders, residents and ratepayers, and those directly affected and others
 - › doorknocking around sites of specific projects.
- » Tailored opportunities for the Community to participate through activities such as:
 - › completing a survey or feedback form – hard copy, on-line or as an Online Community Panel member
 - › sending in a submission by letter or email, providing verbal feedback by telephone or in person, or leaving a comment on Facebook or via Twitter
 - › attending and providing input at a:
 - public meeting, workshop, forum
 - targeted engagement activity for site specific projects
 - public displays and 'Talking Points' at shopping centres and other locations.

- » Targeted meetings with stakeholders and Community members including Council Committees.

One method used by Council to receive regular feedback from the Community is its Online Community Panel. The Panel allows interested persons to respond to surveys at their convenience with feedback collated independently by Council's partner, Ehrenberg-Bass Institute, who provide a report to Council on the outcomes after each survey. During 2018/2019, membership on the Panel increased slightly to 642.

Council's key Community engagements for 2018/2019 engaged a total of 6,334 Community members. Of these, 643 Community members attended engagement activities provided which included five talking points, three public meetings and one event attendance. A total of 5,691 Community members provided their feedback on Council's engagements.

Key Community engagements included (those marked * included an Online Community Panel survey):

- » Proposed Thorndon Park Miniature Train*
- » Roaming Cats*
- » Reconciliation Action Plan 2019 - 2020
- » Christmas Parade and Carols
- » Brookside Cellars Future Events
- » Accommodating Larger Dogs at Four Paws Dog Park at Denis Morrissey (Stage 1 and 2)*
- » Fox Avenue Reserve Playground (Stage 1)
- » Murray Park Reserve Playground (Stage 1)
- » Church Road Paradise Traffic Management Options
- » Draft 2019/2020 Annual Business Plan and Budget*
- » Residential (Limited Scope) Development Plan A
- » Max Amber Sportsfield Master Plan Revised Concept Options (Stage 2)*.

Members of the public are encouraged to participate in engagement activities in an honest and genuine way to assist Council to fully understand Community views.

For more information on Council's engagement activities or to stay in the loop through Council's monthly e-newsletter visit www.campbelltown.sa.gov.au/haveyoursay and subscribe.

Use of Confidentiality Provisions

In accordance with Section 90(1) of the Local Government Act 1999, all Council and Committee meetings were conducted in a place open to the public.

On every occasion that Section 90(2) of the Local Government Act 1999 was utilised to exclude the public, the minutes included the proceedings for making a confidentiality order and the ground on which the order was made.

Use of the provisions

The following information summarises orders made by Council during the financial year.

90(2)	A Council or Council Committee may order that the public be excluded from attendance at a meeting to the extent (and only to the extent) that the Council or Council Committee considers it to be necessary and appropriate to act in a meeting closed to the public in order to receive, discuss or consider in confidence any information or matter listed in subsection (3) (after taking into account any relevant consideration under that subsection) – 5 occasions.
90(3)(a)	Information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead) – 1 occasion.
90(3)(b)(i)	Information the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the Council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the Council – 9 occasions.
90(3)(d)(i)	Commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party - 10 occasions.
91(7)	The Council or Council Committee orders that the document or part be kept confidential - 9 occasions.
91(9)	The Council or Council Committee may delegate to an employee of the Council the power to revoke the order – 0 occasion.

Status of Orders

Council has made the following orders during the year:

Date	Item of Business	Action / Exclusion	Release date if known
17 July 2018	Tender Report – Campbelltown Home Support Program (attachment only)	90(3), 90(3)(b)(i), 90(3)(d)(i), 91(7)	10 January 2019
21 August 2018	Street Lighting Project (attachment only)	90(3), 90(3)(b)(i), 90(3)(d)(i), 91(7)	10 January 2019
6 November 2018	Tender Report – Sports Lighting at Foxfield Oval and Max Amber Sportsfield (attachment only)	90(3), 90(3)(b)(i), 90(3)(d)(i), 91(7)	10 January 2019
4 December 2018	Tender Report – Cleaning Services for The ARC Campbelltown 2018 (attachment only)	90(3), 90(3)(b)(i), 90(3)(d)(i), 91(7)	10 January 2019



Community Access to Information

By-Laws

Council undertook a review of the By-Laws during 2015/2016 and adopted new By-Laws in June 2016 which came into effect on 1 January 2017.

The following five By-Laws are in operation:

- » By-Law 1 Permits and Penalties
- » By-Law 2 Moveable Signs
- » By-Law 3 Roads
- » By-Law 4 Local Government Land
- » By-Law 5 Dogs

Copies of the By-Laws and associated resolutions are accessible from Council's website or Council's office during business hours.

At its meeting on 22 January 2019, Council resolved to commence preparation of a Cat By-Law. This work remained underway at the end of the financial year.

List of Codes of Conduct / Practice

During 2018/2019, Council maintained the following Codes of Conduct/Practice as required by the Local Government Act 1999 or the Local Government (Elections) Act 1999:

- » Code of Practice for Access to Meetings and Documents
- » Code of Practice for Meeting Procedures.

Both of these documents are available on Council's website or from Council's Office (during business hours) throughout the financial year. In addition, Council provides a copy of the State Government's Code of Conduct for Elected Members and Code of Conduct for Employees on its website to assist members of the Community seeking this information.

Freedom of Information

Council received 7 requests for information under the Freedom of Information Act from 1 July 2018 to 30 June 2019 (compared to 6 in 2017 / 2018).

In summary:

FOI Requests	Personal Affairs	Non-Personal Affairs	Total
Number of Applications	0	7	7
Brought Forward	0	0	0
Withdrawn	0	1	1
Refused	0	0	0
Applications requiring consultation	0	3	3
Completed as of 30 June 2017	0	6	6
Unfinished (carried forward)	0	1	1

Access Determination Details:

- » Two applications were granted in full
- » Three applications were granted in part. The basis for disallowing access in full for these applications was based on:
 - » Schedule 1 - Exempt Documents - Documents affecting personal affairs – Clause 6 (1) of the Freedom of Information Act 1991
- » One application was carried forward as it was unfinished by 30 June 2019
- » One application was withdrawn
- » Two accredited Freedom of Information Officers spent approximately 2.5% of their time assessing applications and making their determinations.

Council publishes an updated Freedom of Information Statement on its website annually in accordance with the requirements Section 9(1a) of the Freedom of Information Act 1991.

List of Registers

Council maintained the following registers throughout the year as required by the Local Government Act 1999 or the Local Government (Elections) Act 1999:

- » Community Land Register*
- » Elected Member Register of Interests Extract Register *
- » Elected Members Gifts and Benefits Register*
- » Governance Register – Council and Committees Disclosure of Interests*
- » Register of By-Laws*
- » Register of Delegations*
- » Register of Elected Members' Allowances and Benefits
- » Register of Elected Members' Interests
- » Register of Officers' Interests
- » Register of Officers' Remuneration, Salaries and Benefits
- » Register of Public Roads
- » Staff Gifts and Benefits Register*.

Council maintains the following registers under other pieces of legislation:

- » Development Act 1993 – Register of Development Applications / Approvals, and Land Management Agreement Register
- » Dog and Cat Management Act 1995 – Register of Dogs.

Registers marked with an asterisks (*) are available for viewing from Council's website. The remaining registers (with the exception of the Register of Officers' Interests) are available for viewing or copies may be purchased from Council's Office, 172 Montacute Road, Rostrevor during business hours.

It should be noted that only extracts are able to be copied from the Register of Dogs. The Register of Officers' Interests is not available for viewing.

Local Nuisance and Litter Complaints

In the last 12 months, Council's Authorised Officers have investigated 683 matters pursuant to the Local Nuisance and Litter Control Act 2016. The majority of these related to illegal dumping on public land. Staff issued 38 Cautions and 9 Abatement Notices concerning the investigated matters.

Issue	No. of matters investigated
Litter	740
Noise	34
Smoke	12
Dust	20
Odour	16
Promotional/Graffiti	40
Unightly Land	137
Drag out (dirt/debris)	17
Total	1,016

Online Services | Website & Social Media

The Campbelltown City Council website provides information on activities, services, facilities and programs provided by Council.

Over 1,000 people subscribe to Council's monthly e-newsletter to stay in the loop with upcoming events, activities, engagement opportunities, Council services and much more.

The website averages 18,000 visitors per month, with some of the most accessed pages being The ARC, Campbelltown Library Services, Clean Campbelltown and Campbelltown Moonlight Markets.

The homepage provides easy access to the most popular sections of the website, as well as links to Council's social media accounts. With over 4,000 followers on Council's Facebook page and over 3,500 followers on Twitter, social media is a great way to stay up-to-date with Council information, as well as other information relevant to the local area.

The My Local Services App is another tool for residents to receive local information about events, kerbside waste collection and more.

For more information, visit the links below:

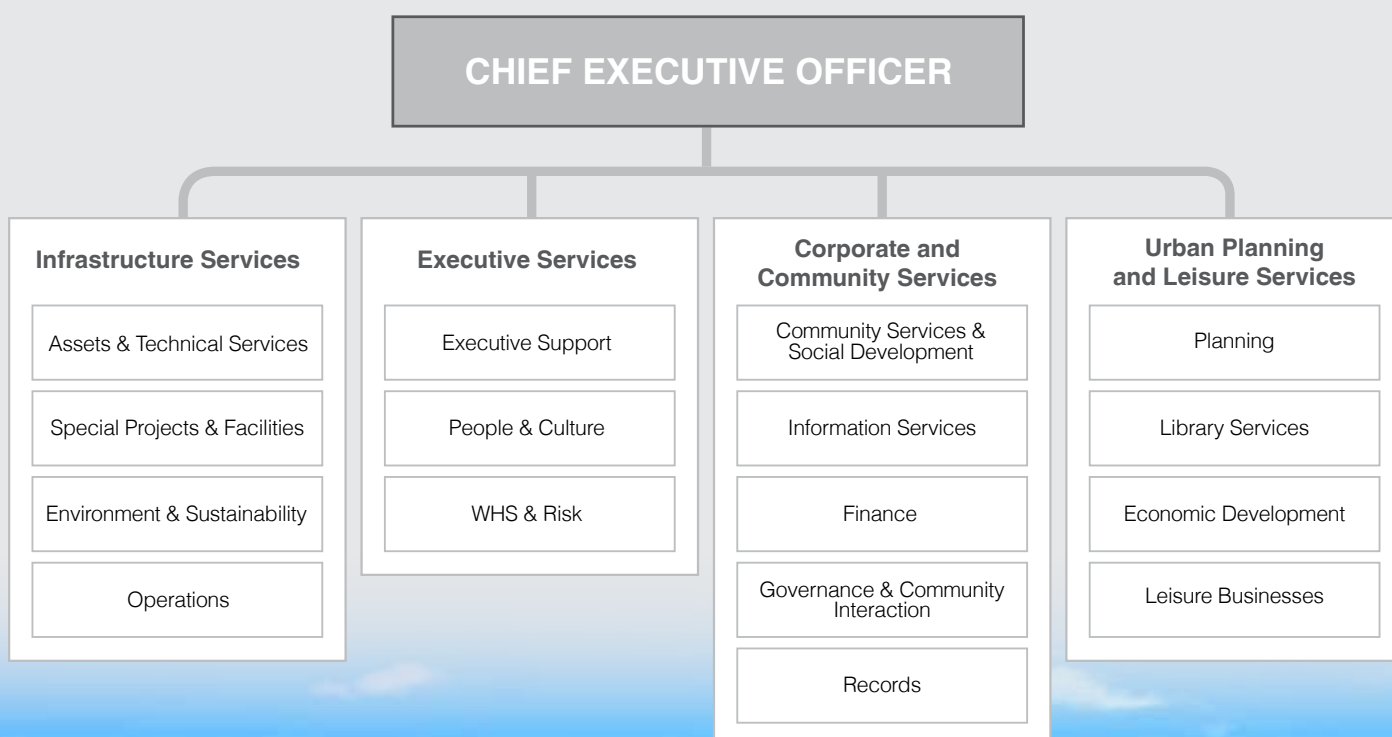
- » www.campbelltown.sa.gov.au
- » www.twitter.com/CampbelltownSA
- » www.facebook.com/CampbelltownSA



Our Organisation

Structure

The City of Campbelltown's Administration is divided into four departments which report through General Managers to the Chief Executive Officer:



Executive Management Team



Paul Di Iulio
Chief Executive Officer



Michelle Hammond
General Manager Corporate &
Community Services



Andrian Wiguna
General Manager
Infrastructure Services



Kevin Lowe
General Manager Urban
Planning & Leisure Services

The Chief Executive Officer is responsible for overall administration and for ensuring that Council's policies and directions are implemented. The Chief Executive Officer has an Executive Management Team of three General Managers, responsible for Corporate and Community Services, Infrastructure Services and Urban Planning and Leisure Services.

The Executive Management Team is responsible for leading and developing the administration, as well as building the organisational capability and culture required to deliver the vision, strategies and framework set out in the Strategic Plan 2020.

Salaries in 2017/2018 for the four executive positions ranged from \$186,684 to \$265,347 per annum (FTE equivalent) plus superannuation and in addition, the incumbents are provided with a motor vehicle (including private use).

Executive Management Team (at 30 June 2019)

Chief Executive Officer	Paul Di Iulio
General Manager Corporate & Community Services	Michelle Hammond
General Manager Infrastructure Services	Andrian Wiguna
General Manager Urban Planning & Leisure Services	Kevin Lowe

Management Team – Members and Board Membership (at 30 June 2019)

Chief Executive Officer	Paul Di Iulio	East Waste (Deputy Chair) Norwood Football Club (President/Chairman) Redlegs Club (President/Chairman) SYC Inc (Director) Swan Gourmet Catering (Director) SANFL (League Director) State Government's Game On Expert Panel
General Manager Corporate & Community Services	Michelle Hammond	Archdiocese of Adelaide Diocesan Finance Council Netball SA Risk & Audit Committee Eastern Health Authority
General Manager Infrastructure Services	Andrian Wiguna	Indonesian Diaspora Network of South Australia Institute of Public Works Engineering Australasia Parks & Leisure Australia SA/NT Region
General Manager Urban Planning & Leisure Services	Kevin Lowe	ERA Economic Development Group (Chairman) Eastside Business Enterprise Centre Parks & Leisure Australia SA/NT Region
Manager Asset & Engineering Services	Vacant	
Manager Community Services & Social Development	Tracy Johnstone	Lions Against Violence Adelaide (Secretary)
Manager Finance	Simon Zbierski	Demons Touch Football Association Marryatville High School Governing Council (Chairperson) South Australian Local Government Financial Management Group Inc
Manager Governance & Community Interaction	Lyn Barton	Eastern Region Alliance Governance Group (Chair)
Manager Information Services	Jo Farrelly	
Manager Leisure Businesses	Andrew Nairn	Baseball SA (Finance Director)
Manager Library Services	Tamara Williams	
Manager City Operations	Vacant	
Manager People and Culture	Samantha Killington	
Manager Planning Services	Nigel Litchfield	

Our Organisation

Staffing Overview

Employee numbers as at 30 June 2019 are shown as Full-Time Equivalent (FTE) while the gender ratio is reflective of headcount. All numbers exclude agency and casual employees.

	Female	Male	Total	Full-Time Equivalent
Contract Full Time	6	18	24	24.0
Contract Part Time	15	1	16	10.9
Full Time	20	62	82	81.6
Part Time	32	3	35	21.7
Total	73	84	157	138.2

Staff are located across the various Council facilities including the Council Office, Public Library, Council Depot, Community Hub at the Art House and The ARC.

The age profile of our workforce was as follows:

Age	Percentage %
<25	1
25-34	15
35-44	24
45-54	32
55 and over	28

Employee turnover in 2018/2019 was at 12% (excluding casuals) due to employees retiring or pursuing other career opportunities.

Recognition of Service

We continued to acknowledge the dedication and loyalty of employees for their contribution to the Council. As at 30 June, the following employees reached the below years of service:

Length of Service	Employee Name
10 Years	Caroline Moeller
	Kevin Lowe
	Jessica Lintvelt
	Jason Clifford
15 Years	Agostino Leombruno
	Bret Bobrige
	Nigel Litchfield
	Michelle Trethewey
20 Years	Rachele Green
25 Years	Gabriel Mendo
35 Years	Mark Dalton
	Giuseppe Bollecchino
40 Years	Tony Cocca
	Lyndon Rowe

Enterprise Bargaining

There are two industrial instruments applicable in Council, which provide the employment conditions for employees working under the Local Government Employees Award and the South Australian Municipal Salaried Officers Award.

The City of Campbelltown Municipal Officers Staff Enterprise Agreement Number 9, 2018 came into effect and was certified on 1 February 2019 and will expire in 2021.

The City of Campbelltown Field Staff Enterprise Agreement Number 10, 2018 came into effect and was certified on 31 January 2018 and will expire in 2020.

Organisational Development

The City of Campbelltown continues to provide training opportunities for employees to participate in a wide range of learning and career development programs.

Council utilise an e-learning platform to deliver organisational compliance and procedural training requirements. The e-learning modules provide a flexible and easy learning option for our workforce.

Council also provided a range of in-house training programs to employees and management aimed at strengthening capacity to deliver on key priorities. In addition, Council successfully participated in the LG Professionals Management Challenge program.

Our Organisation

Culture

Council recognise that our employees are integral to the successful delivery of the Strategic Plan 2020 and is focused on creating a positive culture for employees. To take our culture from good to great, our culture vision is 'Together we are innovative, genuine, recognise each other's contributions, and stand accountable every day'. Council has also developed a set of values that underpin culture improvement and inform every aspect of the organisation.

Council utilised a new Engagement Survey tool which provided feedback from our teams and enabled us to analyse the factors that underlie engagement and support our culture journey. Focus Groups will be conducted to encourage discussion from employees and establish what is most important for the organisation to address. Managers are working with their teams to develop Action Plans which puts results into action. Organisational development initiatives outlined for the year will further drive our desired outcomes.

Council's employee Reward and Recognition Program has been well received and utilised across the organisation. This has encouraged employees to acknowledge their peers' contributions to the organisation and Managers to recognise and reward high performance and behaviour, aligned with Council's Values. A Project Team was formed to keep recognition alive and continually review and improve the Program. This year more reward options have been provided and the focus for next year will be looking at meaningful recognition options for the Field Staff and their teams.

Healthy Lifestyle Program

Council supports a range of Healthy Lifestyle initiatives to assist Staff to maintain fit and healthy lifestyles. These include mental health awareness sessions, free voluntary health assessments, skin cancer screenings, flu vaccinations, hearing screenings, quit smoking programs, drug and alcohol awareness, mental health first aid course, shoulder and back massages and work hardening for Field Staff at Kinetic Physiotherapy.

Work Health & Safety and Return to Work

A Work Health Safety, Return to Work and Risk Management biennial audit was conducted by the Local Government Association Workers Compensation Scheme and Local Government Association Mutual Liability Scheme. Council performed exceptionally well with no non-conformances. These results contributed to the annual bonus for Council which has steadily increased due to its Work Health Safety, Return to Work and Risk Management performance.

Council has an extensive internal audit program from where action plans are developed and corrective actions undertaken to continuously improve Council's WHS & RTW (Work Health Safety and Return to Work) system. The WHS & RTW system continues to improve safety through its extensive WHS Training Plan.

Throughout the year the Business Continuity Plan was tested, reviewed and updated. The WHS Instructions and Safe Operating Procedures continued to be updated following consultation with Staff. With the updating of the Heavy Vehicle National Law, Council trained all Depot Staff and the Executive Management Team in Chain of Responsibility, Load Restraint, Fatigue and Due Diligence. All Council's heavy vehicles were reviewed and updated to comply with the legislation.

Working on roads is one of the main hazards for Council workers and extensive Workzone Traffic Management training and internal audits on worksites during the year have been undertaken which has assisted in significantly reducing the risk to Staff.

Council continues to utilise the SkyTrust online Safety Management System for its Contractor Management System and Workplace Safety Inspections.

Employee Assistance Program

Council's Employee Assistance Program is available to assist Staff with specific circumstances in the workplace or their personal life. ManagerAssist is also available to provide leaders additional support to deal with complex or difficult situations.

Programs and Facilities

Community Grant Information

The aim of the Community Grants Program is to support individuals and groups through recognising individual excellence and support groups and organisations to provide activities, services and events to make Campbelltown an even greater place to live.

During 2018/2019, Community Grants were distributed as follows:

Name of Group	Amount (\$)
Minor (approved by Staff)	10,127
<i>Financial</i>	
St Vincent de Paul	700
Penguin Club	220
Thorndon Park Governing Council	350
Adelaide Knit and Natter	700
Magill Probus Club	529
LOVE Campbelltown	390
<i>In-kind (Hall or Bus)</i>	
Thorndon Park Probus Club	700
ARPA Athelstone	700
National Breast Cancer Fundraiser	714
Cat adoption Fundraiser	621
Birthing Kit Workshop	132
Pilgrim Church	700
Kotara	700
Baha'is of Campbelltown	620
Hilltop Village	450
Cancer Council fundraiser	865
Adelaide Rev Heads	518
Tour D'Agape	518

Name of Group	Amount (\$)
Major (approved by Council)	16,825
Rotary Club of Morialta RYDA program	1,626
St Martin's Anglican Church	1,992
Marche Club	2,000
Magill Club Inc.	2,000
South Australian Association of Teachers of Italian	1,400
Campbelltown Salvation Army	1,773
Athelstone Community Garden	2,000
Stobie Pole Art Group	1,034
Campbelltown ArtHouse	2,000
SA Bowls Super Series	1,000

Events (approved by Council)	8,572
Lions Club of Rostrevor – Black Hill Challenge	1,536
Marche Club	3,000
Ripples Community Arts Inc.	2,836
Tranmere Bowling and Tennis Club	1,200



Programs and Facilities

Personal Achievement Grants

The Personal Achievement Grants scheme is provided to recognise the personal achievement of individuals representing South Australia or Australia in State, National or International events. Applicants must be residents of the City of Campbelltown.

During the year, 73 personal achievement grants totalling \$12,900 were provided in the following fields:

Academic / Delegate	3
Aerobics	3
Athletics	2
Badminton	1
Baseball	2
Basketball	5
Calisthenics	2
Cheerleading/Dance	12
Cycling	1
Discus	1
Futsal	4
Gymnastics	2
Ice Hockey	4

Indoor Cricket	1
Lacrosse	1
Martial Arts	6
Netball	2
Rowing	1
Soccer	6
Softball	1
Swimming	2
Table Tennis	5
Tennis	2
Ten Pin Bowling	1
Touch Football	3

Council Facilities

Council maintains facilities on behalf of the Community which are available for hire by clubs, organisations or individuals for long term, short term or individual event hire. Further information about each of the available facilities and hiring of venues is available from www.campbelltown.sa.gov.au/halls, or by emailing mail@campbelltown.sa.gov.au or phoning 8366 9222 during business hours.

Halls and Meeting Places

Council owned halls and meeting places available for Community use are:

- » Campbelltown Function Centre
- » Hectorville Community Centre
- » Athelstone Community Hall
- » Foxfield Oval Hall
- » Magill Senior Citizens Hall.

Meeting rooms are also available for hire at the Campbelltown Library (phone 8366 9299) and The ARC Campbelltown (phone 8366 9350) for use by Community and Corporate groups.

The Marchant Community Centre, Athelstone offers programs and services to the Community. Contact the Centre direct on 8366 9361 for further information.

Programs and Facilities

Sporting Facilities

The ARC Campbelltown

The ARC had another strong year during 2018/2019 with visitations, memberships and programs on the increase. A major survey was conducted through the University of South Australia whereby The ARC received a satisfaction rating of 91% and a willing to recommend rating of 92%. Some facility issues were identified and feedback was requested through the survey, which has resulted in two upgrades to the stadium air conditioning and aquatic family change room being included in the approved capital improvement program for 2019/2020.

A new website was released in February 2019 with a view to simplifying the main page and making it far easier for all user groups to find their way around. Health Club memberships went online to increase efficiency and to free up customer service time at Reception so Staff could attend to face-to-face enquiries. Learn to Swim enrolments are also progressing to online.

A new Aquatic Only Membership was introduced which proved to be extremely popular, providing the Community with multiple options to enjoy The ARC – full aquatic and Health Club usage, or just Health Club or just the aquatic facilities. The ARC also introduced a range of new classes, including Chair Yoga to the Group Fitness timetable and added additional time slots for popular classes including aqua aerobics, pilates and Les Mills BodyPump. School holiday programs also received a boost with new basketball and netball programs conducted throughout the year.

The centre saw over 803,000 visits in 2017/2018 which has increased to over 832,000 this year. Members visits also increased significantly on average by 2,500 per month, with many members visiting in excess of twice a week, well up on the national average of 1 visit a week

Over the year, The ARC has hosted 14 major events, which included:

- » Squash SA Racquetball Open
- » Squash SA Junior and SA Club Championships
- » School Sport SA Basketball and Volleyball Carnivals
- » SA Christian Schools Volleyball Cup

- » Tea Tree Gully Swimming Championships
- » SA Country Basketball Championships
- » Norwood Basketball Club Easter Classic
- » Volleyball SA Schools Cup.

The function space has become a focus for training providers with a range of skills taught including yoga, first aid, pool lifeguard and tertiary programs through an arrangement with the Simon Black Academy. The ARC remains committed to Community groups and programs with continuing support from groups such as the Rotary Club of Morialta, Newton Jags Netball Club, Lighthouse Disability Group, EHA Immunisations Clinics, Little Kickers and Indoor Bias Bowls.

Lochiel Park Golf at Geoff Heath Par 3 Golf Course

is located at James Street, Campbelltown. Considered to be one of Adelaide's most picturesque and scenic par 3 golf courses, it provides an opportunity for the Community to play golf in a setting of beautiful gum trees with Fourth Creek as a feature. Facilities within the complex include a pro shop, café and outdoor social areas and it is well connected for cyclists, walkers and joggers who can drop in for a coffee as it is located along the River Torrens Linear Park Trail.

Tennis Courts and Ovals

A number of Tennis Courts and Ovals in the Council area including the following venues may be hired:

- » Campbelltown Memorial Oval
- » Daly Oval
- » Athelstone Recreation Reserve
- » Steve Woodcock Sports Centre
- » Foxfield Oval Reserve
- » Max Amber Sportsfield
- » Murray Park Oval
- » Lovell Reserve and Tennis Courts
- » Nightingale Reserve and Tennis Courts
- » Lorne Avenue Tennis Courts.

Programs and Facilities

Campbelltown Library

A program of events is offered all year round at the Campbelltown Library. Events and programs this year have included very popular astronomy nights with a member of the Astronomical Society of South Australia, an Eco Fair with stalls featuring several local groups attracting over 600 people and various South Australian History Festival events. A Dino Day was held during Science Week with around 800 attendees. Live streaming of the Adelaide Writer's Week Festival was provided, and monthly exhibitions occurred in the Gallery space.

Partnerships allow the Library to offer enhanced programs to the Community. Staff partnered with the Good Things Foundation Australia and the Office of the eSafety Commissioner to deliver Be Connected programming. Staff obtained grant funding to deliver Be Connected sessions during Get Online Week. Other partnerships included with Digital Springboard delivering digital skills for employment and with University of SA, Community Services Learning Project student placement to provide IT training for Community members.

Volunteer numbers during the year varied between 88 and 115 as some left and new Volunteers started. They gave over 8,000 volunteering hours to the Library assisting with services and tasks such as shelving, deliveries to housebound patrons, IT help, assistance with Storytime, Toy Library helpers and Games Group supervisors. Justices of the Peace contributed nearly 2,000 volunteering hours.

The Friends of the Campbelltown Library Group ceased after 19 years of supporting and raising funds for the Library. Council would like to thank all members for their work over that time.

The Library recorded 241,726 visits in 2018/2019, and the Toy Library had 39,873 visitors. A total of 508,765 items were borrowed during the year, including books, magazines, audiobooks, CDs, DVDs and Blu-rays.

Attendance at children's programs remains steady, with 7,268 children attending Storytime through the year, 3,095 for Wriggle & Giggle sessions, and 2,651 for School Holiday Programs.



Programs and Facilities

Community Bus

The Campbelltown Community Bus Service is for residents of all ages. The Bus Service is operated by volunteers.

A Free Door to Door Service for all Campbelltown City Council residents enables residents of the City of Campbelltown to access any one of the following places, and operates on Wednesday, Thursday and Friday mornings each week:

- » The ARC Campbelltown
- » Campbelltown Shopping Centre
- » Target/Foodland – Newton Central
- » Campbelltown Library
- » Coles/Woolworths – Newton Village
- » Kmart/Coles – Firlie.

Campbelltown City Council provided 34 charter hires at reasonable rates to Community groups and residents in Campbelltown or adjoining Local Government areas. Hire is available 7 days a week, with the exception of the door-to-door service times (subject to the availability of volunteer drivers).

Private Bus Subsidy

Council provides private bus subsidies to eligible local Community groups to support their core activities. Community groups can book a private bus and contribute towards the cost with Council subsidising up to \$400. A total of 23 subsidies were provided to 12 Community groups during 2018/2019.

Parks and Reserves

The Campbelltown City Council area is renowned for its leafy areas and well maintained parks and reserves.

Thorndon Park is the principal park within the area under Council's care and control. It is a 23 hectare park situated on Hamilton Terrace, Paradise which includes the original Thorndon Park reservoir and extensive areas for passive recreation. It is open to the public free of charge, seven days a week and provides barbecue facilities, picnic sites, playground equipment (including a liberty disabled swing), a rotunda, the Pungangga Pavilion, an amphitheatre, kiosk, waterfall, walking paths, and a large carpark. Dogs are prohibited from entry to this Park and barbecues are not available for use on days of Total Fire Ban.

Smaller parks and reserves are situated throughout the Council area. Playgrounds, shelters, barbecues and toilets are amongst the facilities available at some of these locations. Council's website or Customer Service Officers can provide further detail about facilities available at specific parks and reserves, however the following parks and reserves are of particular note:

- » **Anderson Court Outback Adventure Park** is situated behind the Campbelltown Public Library and adjacent the Campbelltown Community Children's Centre. It aims to provide an explorative journey for children of varying abilities. Each feature of the design is based on the five Es principle; Explore, Environment, Educate, Eco-friendly and Excite.
- » **Charlesworth Park, Campbelltown** contains barbecue and picnic facilities, a drinking fountain, running track, outdoor gym equipment, a junior fitness circuit, playground, a soccer goal, half court basketball court, tennis courts, cricket pitch practice net and toilet facility.
- » **Creek Trails** are available along Third, Fourth and Fifth Creeks. These trails provide biodiversity links between the foothills and the River Torrens Linear Park as well as walking trails through the Council area for residents and visitors alike.
- » **Denis Morrissey Park** contains playground facilities, a kick/play field, toilet facilities and Four Paws Dog Park.



Programs and Facilities

- » **Grandview Grove Reserve and Playground** in Magill is a new reserve which contains a picnic area, playground and a grassed area with established trees providing shade.
- » **Gurners Reserve** contains an all abilities playground, barbecue and picnic facilities, a drinking fountain, half-court basketball court, and two large grassed areas for informal games of football, soccer and cricket. Dogs are allowed off leash on this Reserve between 6am and 10am and 5pm and 8pm daily; at all other times dogs must be leashed.
- » **The Gums Reserve** is a large reserve containing Council's War Memorial Garden and biodiversity area. Whilst principally a natural reserve, the area also contains playground facilities, outdoor gym exercise equipment, shelter sheds, barbecue facilities, a carpark and toilet facilities.
- » **Lochiel Park** contains a picnic area, barbecue facilities, walking and cycling trail, toilet facilities, playground, basketball court and fitness track.
- » **Nightingale Reserve, Magill** is close to the University SA Magill Campus and contains a playground, barbecue facilities, tennis courts and toilet facilities.
- » **Oakdale Avenue Reserve, Newton** contains a barbecue, picnic setting, Bocce field, playground, half-court basketball court and fitness track.
- » **Paradise Skate Park** contains a large kick/play field, picnic tables, a skate facility, carpark and toilet facilities.
- » **The River Torrens Linear Park** trail runs along the north-western boundary of the Council area and contains barbecue and picnic facilities, shared walking and cycling path, playgrounds, toilets facilities, and connections between Athelstone and Henley Beach.
- » **Rotary Bush Garden** (formerly Biodiversity Park) is located on the corner of Montacute and Newton Roads, Campbelltown. It has been developed, with funding support from the Urban Forest Million Trees Program, to showcase local indigenous plant species.
- » **Ryan Avenue Reserve, Athelstone** contains a barbecue facility, tennis and basketball courts, a playground and toilet facilities.
- » **Unity Park, Campbelltown** contains a playground suitable for use by children with disabilities. This Park also contains barbecue, netball and half-court basketball, table tennis and playing facilities.
- » **Wadmore Park/ Pulyonna Wirra** is situated in Athelstone and covers approximately 30 hectares. The park has a network of walking trails through a bushland setting, just minutes from local homes, sporting fields and Black Hill Conservation Park.

Neighbourhood Development Program

Neighbourhood BBQ's

Each year Council runs Neighbourhood BBQ's with the purpose of providing a space for neighbours to meet and connect with each other. We know that knowing your neighbours can make you feel safer, feel more connected and feel like you belong. Neighbourly relationships sometimes need permission to happen and that is what our Neighbourhood BBQ's aim to do. This year we ran 5 BBQ's in Hectorville, Campbelltown, Athelstone, Magill and Rostrevor with a total of 305 residents participating. Our Neighbour Day BBQ was held at the Athelstone Community Garden and was attended by 210 Council residents.

Melville Grove laneway beautification

Council's upgrade of the Melville Grove Reserve, Hectorville included Community ideas for beautifying the laneways that lead into the Reserve. This resulted in Council commissioning local artist James Parker to paint pavement hopscotch and facilitate 2 Community mural painting workshops. 55 Community members of all ages created 8 mural boards which have been installed.



Awards

Australia Day Awards

2019 CITIZEN OF THE YEAR

Ms Rosalie De Lurant

Rosalie is an extremely vocal and proud supporter of Campbelltown. Rosalie has lived in and around Campbelltown for most of her life. She has such love for the area, the culture and its people that she takes every opportunity to promote it at a local, state and national level. Working with Service Clubs, the Council and Local Groups, she has served the local area and will continue to serve for years to come.

As a Police Officer of 37 years, Rosalie supported many victims and completed her career as Police Prosecutor. She has served Inner Wheel Club of North East Sunset as President twice, represented the Inner Wheel Club of North East Sunset, was on the Service Clubs Advisory Committee and has been State Chair (District A40) for Inner Wheel. Rosalie volunteers at numerous Council events including the Moonlight Markets and recently at the Council's 150th birthday celebrations. She raises funds and contributes ongoing discussion regarding the Community challenges and opportunities in the area.



2019 SENIOR CITIZEN OF THE YEAR

Mr Anthony Uren

Tony has contributed to the local Community since moving to Paradise after his marriage to Eunice in the mid 1960s. Tony has embedded himself in Campbelltown with contributions to the North Eastern Community Hospital, Rotary Club of Campbelltown, Campbelltown Historical Society and the Campbelltown Uniting Church.

Tony has actively participated in the success of the Community Groups with which he has been involved. He has the ability to build rapport with individuals, actively listening to others and responding in positive ways to achieve the best possible outcome. Tony has been a mentor to many and highly regarded by all.



Awards

2019 YOUNG CITIZEN OF THE YEAR

Mr Gurtej Sohal

Gurtej has continuously been selfless and devotes his time serving and helping the Community. Gurtej has been involved in 3 major organisations this year: St John Ambulance South Australia, Australian Air Force Cadets (6 Wing and Oaktree the 'Young People Lead Movement to end Poverty'). Gurtej has achieved a lot at a young age and has undertaken a lot of responsibility too. Gurtej is a hard worker and an enthusiastic individual who always puts others first.

Gurtej is always working hard to ensure that the Community becomes a better place. He constantly mentors new young first aiders and ensures everyone in the division is passionate about providing volunteer first aid.

At Air Force Cadets, he provides leadership to his squadron and is a role model to future leaders. Gurtej helps cadets develop an interest in the Australian Defence Force and aviation in general. Gurtej and his peers are constantly working hard to end poverty.



NAIDOC Award

NAIDOC Youth Awards recognise the sporting, educational, musical, artistic, cultural or Community service achievements of a young Aboriginal person who lives in the City of Campbelltown.

Kaya Scott

Kaya Scott was Council's 2018 NAIDOC Youth Award Winner. Kaya grew up in Ceduna and moved to Adelaide boarding at Rostrevor College. Kaya takes a leadership role to support younger Aboriginal students transitioning to boarding school from home. He is part of the Indigenous Youth Leadership Program and South Australian Aboriginal Sports Training Academy. Kaya is pursuing an AFL career but also focusing academically to study law enforcement or forensic science post school.



Council Awards

During the year, Council was successful in achieving the following awards:

- » Finalist - Parks & Leisure Australia (SA/NT) Playspace Award (<\$0.5m) for Grandview Grove
- » Community Based Initiative of the Year – Fit for Life Membership Program
- » David Aldous Young Professional of the Year won by Chelsea Bevitt, Customer Service Team Leader at The ARC Campbelltown.



Strategic Management Performance

Framework

Council maintains a Strategic Management Planning Framework (last updated 19 January 2016) that identifies the Strategic Management Plans for the purpose of Section 122(1)(b) to include the following plans:

- » Strategic Plan
- » Economic Development Plan
- » Environmental Management Plan
- » Social Plan
- » Infrastructure Asset Management Plans
- » Long Term Financial Plan.

Strategic Management Plans are underpinned by supporting documents including Management Plans, Departmental Business Plans, and other Operational Plans and documents.

During 2018/2019 Council:

- » Continued to work on the Max Amber Sportsfield Master Plan (endorsed for public consultation in April 2019)
- » Adopted the revised Reconciliation Action Plan 2018-2020
- » Continued to work with the City of Burnside on the implementation of the Magill Village Master Plan. Work commenced on undergrounding the power on Magill Road, whilst detailed design for streetscape works continued (for implementation following completion of the undergrounding power works).
- » Commenced work on the legislatively required Diversity and Inclusion Plan
- » Participated in the commencement of the review of the Regional Public Health Plan
- » Continued implementation works for the Access and Inclusion Plan and the Thorndon Park Master Plan.

Due to the Local Government Elections in November 2018, Council needs to review its Strategic Management Plans before November 2022. Staff have commenced work on these reviews and further information will be provided to the Community regarding opportunities to participate in the Plan reviews in the next 12 months.

To enable the coordination and implementation of Council's Master Plans, Staff from across Council continued to work together through the Strategic Projects (Master Plans) Coordination Group, resolving coordination issues and establishing priority areas for recommendation to Council in terms of funding and implementation.

Similarly, Council continued to liaise with the Department of Planning, Transport and Infrastructure regarding design works for the undergrounding of power and streetscape works on Lower North East Road in Campbelltown Village precinct.

Strategic Plan Performance

Staff worked on Strategies and Actions to deliver Towards 2020 – City of Campbelltown Strategic Plan 2010-2020 during the financial year.

Departmental Business Plans were established and implemented; 196 Actions were planned for completion during the period:

Total Actions

Completed	In Progress	Not Started	Deferred*	Total
169	25	1	1	196
86.2%	12.8%	0.5%	0.5%	100%

*Deferred means through Council or EMT direction

Detailed information regarding Council's expenditure of funds and progress in regard to larger projects undertaken during 2018/2019 is documented in Appendix 1 of Council's 2019/2020 Annual Business Plan & Budget, available from Council's website or Council's Office during business hours. Further highlights about Council's performance are provided below.

Towards 2020 – Strategic Plan 2010 - 2020

Council revised its Strategic Plan for the City of Campbelltown in 2017 following a legislative review of the Plan in accordance with Section 122 of the Local Government Act 1999.

Council's Strategic Plan contains the following Goals:

- » Quality Living
- » Leadership
- » City Planning
- » Environmental Responsibility
- » Local Economy.

Quality Living

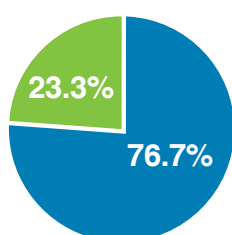
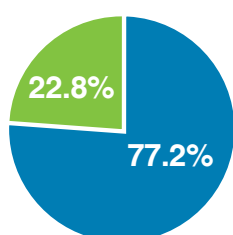
- » Council's rescheduled major Community event to celebrate its Sesquicentennial year was held on Saturday 17 November 2018. Approximately 7,500 local residents and visitors enjoyed the festivities at Daly Oval, Magill including a performance by the Rogue Traders and fireworks at the end of the event.
- » Council launched 'Colonial Settlers on the River Torrens', a book written for Council's 150th anniversary year, by Dr Roger Irvine about the first 26 family groups to settle on the upper reaches of the River Torrens and the Kaurna people who resided in the area prior to the arrival of Europeans. At a highly successful book launch hosted by the Campbelltown Historical Society in February, approximately 150 people attended to hear about Dr Irvine's inspiration and approach.
- » Council's Pizza Festival grew in 2018 with 11 local pizza businesses participating in the Festival during July to showcase their venues, encouraging local participation and spending during winter.
- » Council hosted Gear Up at Campbelltown, its Community event for the Stage 4 finish of Tour Down Under at Foxfield Oval once again. With support from its major sponsor IWS (Integrated Waste Services), local service clubs and businesses, Council successfully managed an event that included free children's activities and excellent vantage points for viewing Daryl Impey cross the finish line on Maryvale Road, Athelstone.
- » Staff continued to improve Council's websites and opportunities for the Community to connect with Council online. The ARC website was redeveloped during the year, with a focus on providing improved transaction and booking arrangements as well as a more aesthetically pleasing and mobile friendly website. Staff also undertook a considerable amount of preparatory work to enable Council's websites to transition to a new Content Management System platform (Squiz) in October 2019.
- » Council's website usage continued to grow with the number of sessions hosted by Council increasing by approximately 26,500 (13%) on the previous financial year.
- » The 2019 Campbelltown Art Show and Sale was held in partnership with the Rotary Club of Campbelltown at the Campbelltown Function Centre.
- » Works continued at the Community orchard with an average of 11 adult volunteers attending each of the monthly working bees and contributing approximately 280 hours of maintenance including tree netting, flower planting, weeding, pruning and installation of signage. Council's Community gardens continued to flourish including the installation of 2 beehives at Athelstone Community Garden (at Padulesi Park).
- » The Fruit Crew program continued to thrive with the support of 12 volunteers and 11 local organisations/agencies. Volunteers contributed approximately 40 hours of their time, picking and redistributing 432 kg of unwanted fruit from residents' backyards. The Fruit Crew also established 2 Grow Free carts during the year (at the Campbelltown Community Hub and ArtHouse, and Campbelltown Library).
- » #Capture Campbelltown, a project to share the places, spaces and faces of the Council area was completed, culminating in a major collage that has been installed at the Campbelltown Community Hub and ArtHouse. Visitors are encouraged to drop into the Hub on Mondays and Tuesdays; a drop-in Café is available on Tuesdays between 10am and 2pm.
- » Approximately 40 Community members helped to establish 8 mural boards that have been installed in laneways in Hectorville that lead to the Secret Garden off Hectorville Road. This Community Development project brought the Community together to make the laneways more inviting and encourage local people to get to know their neighbours.
- » The YAC (Youth Advisory Committee) continued to provide strong support and representation for local young people, with its membership now made up of people aged between 14 years and 25 years of age. Members participated in the Youth Parliament and attended a conference on Youth Mental Health and Wellbeing as well as assisting to deliver the 2018/2019 YAC Work Plan.
- » The 2018 Christmas Parade was held and strongly supported by the local Community and visitors once again. The newly formed Migrant Mums group provided the largest participating group this year.
- » The Child Friendly Project continued and held events for the ride a bike program, street play, school visits (including mock Council meetings) and child friendly playground consultations.
- » The CHSP (Commonwealth Home Support Program) continued to support local people with a range of events and services. Almost 5,000 Community transport trips were provided to local people. In addition, Staff ran social programs for socially isolated people, and provided clients with domestic assistance and approved home maintenance and modifications. A total of 816 referrals were received through the My Aged Care portal for over 65 clients; 996 referrals were made to local contractors through this mechanism.

Users 13.03% 229,867 vs 203,370	New Users 12.90% 222,457 vs 197,039	Sessions 14.36% 454,472 vs 397,397
Number of sessions per User 1.18% 1.98 vs 1.95	Page Views 8.44% 1,145,389 vs 1,056,257	Pages / Session -5.18% 2.52 vs 2.66
Avg Session Duration -10.36% 00:02:09 vs 00:02:24	Bounce Rate 3.96% 50.51% vs 48.59%	

■ New Visitor ■ Returning Visitor

July 1, 2018 - June 30, 2019

July 1, 2017 - June 30, 2018



Strategic Management Performance

Quality Living Continued

- » Council participated in the Mindset for Life program and the Social Isolation/Belonging project to provide volunteering opportunities in the Council area for older people. In addition 73 new volunteers commenced at Council; Council currently has 283 volunteers.
- » Staff worked with traders at Jan Street to activate the area, including the Yellow Brick Road event in the October school holidays and a High Tea.
- » 1,447 people visited the Local History Room during the year to attend events or research local history. Highlights included a display of antique telephones during August 2018, the creation of an Indigenous History Box for use by local schools, and conducting 4 successful SA History Festival events.
- » Support continued for local Neighbourhood Watch groups, Marchant Community Centre users, Friends of the Library and Friends of the Environment, and the Chat Circle program for refugees and migrants. The Friends of the Library decided to dissolve at the end of the financial year.
- » Staff continued to work with EHA (Eastern Health Authority) to support them with regard to their responsibilities under the Environmental Health Act and immunisation programs. There were no significant public health issues pertaining specifically to Campbelltown in the last year and the immunisation clinics at The ARC continued to grow in popularity.

Leadership

- » Staff facilitated the Local Government elections in November 2018, in conjunction with the Electoral Commission SA
- » Staff implemented an Induction program and conducted Leading Campbelltown 2018, a two day residential training program for all returning and new Elected Members. Training included the Local Government mandatory training requirements, corporate and financial governance, leadership and other professional development matters.
- » Staff continued to work on programs, projects and initiatives with the other ERA (Eastern Region Alliance) Councils to improve outcomes and minimise costs for Council. Some of the programs worked on included the appointment of a Regional Economic Development Manager, the Resilient East project, joint procurement opportunities and sharing responsibilities and resources for Candidate Briefing Sessions for Local Government elections.
- » Council continued to explore and implement sustainable shared service arrangements. New arrangements commenced for the City of Prospect, enabling this organisation to share Depot space and services whilst accommodated within the Campbelltown Works Depot. Arrangements also continued for the Town of Walkerville for Depot management and services, Risk Management, and Information Services support.
- » Risk management advice and training were provided to Staff throughout the year to ensure that Council provided a safe place to work. During the year Staff reviewed Council's top 10 Strategic Risks, the Special Events documentation and processes, commenced the review of Council's playground arrangements, introduced a Buskers Permit, and undertook external testing to check Council's firewall. WHS meetings were held with Staff during the year to meet legislative compliance requirements.
- » Council's Risk Management Plan and Business Continuity Plan were reviewed, and a routine audit of Council's Risk Management practices was conducted by Council's insurers. A Local Government Emergency Framework was approved for the region and work commenced on Council's own Emergency Management Plan.
- » Seven Citizenship ceremonies were held during the year with 255 adults and 77 children becoming new Australian citizens.
- » Council participated in a range of legislative and strategic State Government and Local Government Association consultations. As a stakeholder, Council influenced legislation, voted on national and local proposals, and participated in projects and programs that shape the manner in which the local and regional Community develops.
- » Staff used existing Council resources to assist a range of local Community groups to promote events, services and projects. Assistance included the use of banner and corflute holders across the City, and promotion on Council's website events calendar and social media sites.

Leadership Continued

- » Staff obtained nearly \$10,000 in grant funding to run Be Connected and Digital Springboard sessions at Campbelltown Library during the year. Building on the STEM (Science, Technology, Engineering & Mathematics) sessions offered to children and youth by way of Discovery Club, Little Bang Discovery Club, Robot Workshops and Tech Lab, Staff trialled a 4 week Adult introductory coding course receiving favourable feedback from participants.
- » Over 6,000 people (up from 1,500 the previous year) participated in 13 Community engagement projects during the year on a range of planning, infrastructure and governance matters utilising a range of engagement tools such as surveys, meetings, visits to residences, park activities and mail outs.
- » The Building Fire Safety Committee continued to work with owners and occupiers of Community and high use buildings to ensure they complied with fire safety standards.
- » Several technology projects were undertaken to improve administrative functions, including replacement of desktop computers at Campbelltown Library and The ARC, improving the customer experience when utilising Council forms, and an update of the Council payroll system to improve efficiency and functionality.
- » Council commenced the implementation of its new Reconciliation Action Plan providing leadership to the Community on a range of projects. The Kurna acknowledgement was updated, The Reconciliation Advisory Committee developed Kurna Welcome and Acknowledge guidelines, Committee members and Staff attended the State Anniversary of the National Apology and Reconciliation breakfasts, supported the annual Council Youth NAIDOC Award and facilitated Reconciliation activities. 35 Community members participated in an Indigenous bush tour of the Botanical Gardens and 307 students from East Marden, Thorndon Park and Charles Campbell participated in Indigenous Kids activities. Council also employed an Aboriginal apprentice during the year.
- » Staff secured a grant of \$16,000 for 2019/2020 from Age Friendly Communities for an intergenerational multicultural video project.
- » Staff participated in a range of networking and non-profit organisations for the benefit of Council, including but not limited to:
 - » Eastside Business Enterprise Centre
 - » Eastern Community Passenger Network
 - » Eastern Region Alliance professional network groups
 - » Campbelltown Community Road Safety Group
 - » Campbelltown Sport and Recreation Network.
- » Council met its financial governance obligations, including adoption of an Annual Business Plan and Annual Financial Statements, distribution and monitoring of rates compliance, budget reviews, and review of its Long Term Financial Plan and key financial targets.
- » DACO (Dogs and Cats Online) commenced whereby the system was centralised for dog registrations and all data needed to be confirmed or re-entered. All dogs over the aged of 3 months must be registered within the City of Campbelltown, whilst registration of cats is optional. Subsequently Staff registered 5284 dogs and 431 cats under the new system in July and August 2018.
- » Stage 1 of a Boundary Realignment with Adelaide Hills Council was conducted.

City Planning

- » Master Planning development works continued for Max Amber Sportsfield, Paradise and work commenced for new Master Plans for Botanic Grove Reserve, Campbelltown, the Paradise Recreation Plaza Skate Park and Brookside Cellars, Tranmere.
- » Staff commenced the review of the Building Infrastructure Asset Management Plan.
- » Staff undertook preparatory works for the implementation of the Planning Development and Infrastructure Act 2016 as implementation will intensify in the coming 12 months.
- » Despite a noticeable downturn in medium density development in the housing market, the overall number of development applications remained steady. Staff processed almost 1300 development applications during the year; 2019/2020 is anticipated to see an increase in applications as the new planning system comes online and new processes and policy is implemented. In addition, Staff supported Community members with a State Heritage application for Lochiel House (Hobbs House).
- » Design works were completed for a number of facilities and locations including:
 - » Hectorville Sports & Community Club - Female Facilities Program
 - » Crowle, Victor and George St Traffic Control
 - » Hextall Drain works
 - » Fourth Creek erosion project
 - » Magill Village Streetscape.
- » Works were completed at the Campbelltown Memorial Oval redevelopment site with the new facility open for part of the cricket season.
- » Works continued to upgrade Council's bus shelters to ensure that Council achieves compliance with legislation requirements by 2020.
- » Landscaping works at Lochend House were completed resulting in an attractive space for use by residents and ratepayers.
- » DDA (Disability Discrimination Act 1992 improvement works were conducted at Athelstone Community Hall (including an upgrade of the toilets and the carpark) and Staff undertook DDA compliance audits for the Council Office building and Steve Woodcock Sports Centre.
- » Staff worked with the Council and Strategic Planning and Development Policy Committee in respect to the Residential Development Plan Assessment prepared to enable amendment to the Council's Development Plan. The Committee also supported Council and Staff to respond to the State Government in respect to changes to the planning legislation.
- » Staff trialled new footpath replacement processes at Walker Street, Magill and Marwick Crescent, Campbelltown to investigate resource and sustainability improvement solutions
- » Reserve works were undertaken to upgrade Henry Martin Reserve and Flinders Reserve, and building perimeter paving works were undertaken at Athelstone Recreation Reserve.

Strategic Management Performance

City Planning Continued

- » Indented parking bays were installed at Reservoir Road, Paradise to improve onstreet parking arrangements for residents.
- » A significant number of asset renewal projects were undertaken, including but not limited to:
 - » A new sound system was installed at Hectorville Community Centre
 - » The kitchen was renovated at Magill Girl Guides Hall
 - » A lighting upgrade was undertaken at Foxfield Oval, Mac Amber Sportsfield and Athelstone Recreation Reserve
 - » Painting was undertaken at Athelstone Community Hall.
- » Black Spot funding was received to complete works at George Street and Avenue Road, Paradise.
- » The playgrounds at Poplar Crescent, Rosemary Avenue and Lochiel Park were upgraded. A shade structure was installed at Appollo Avenue playground.

Environmental Responsibility

- » Council tripled its renewable energy arrangements through solar panel installation with panels installed on the roof of The ARC (176kW) and Lochend Community Hall (3kW) during the year. This enabled Council to improve energy efficiency and reduce the costs associated with running these facilities.
- » In addition to implementing Council's Tree Management program for the year, Staff collected and transferred tree data into new software (Forestreet) to enable more effective monitoring of the local Council owned tree attributes and manage maintenance programs.
- » Staff continued to advocate to the State Government for improved LED street lighting. A program to replace all 'P' category street lights with LED lights was completed.
- » Council conducted a range of waste management initiatives during the year including:
 - » Rolling out compostable dog bags in all dispensers for use by residents. These bags can be placed into the green waste bin where they are compostable
 - » Council continued to provide food scrap recycling baskets to residents (currently 3,500 have been distributed across the City). Staff continue to work on programs to support increased usage of this program as kerbside collections comprise 40% food scraps that can be diverted from landfill
 - » Staff conducted the annual bin tagging program. A visual inspection of bins over several weeks with feedback provided to residents resulted in a reduction of contaminants and diversion of waste from landfill. Staff continue to educate residents about Whichbin.com.au which provides details and an A-Z guide of what goes into each bin
 - » Trialling the use of recycled crumb rubber asphalt at Thorndon Park to reduce waste to landfill and support the circular economy.
- » Staff undertook a Biodiversity Survey and Report Card for its designated Biodiversity Areas. The results were added to an interactive mapping tool on Council's website. Council will use this as a basis to monitor progress and prioritise areas requiring more attention.
- » Water sensitive urban design (or ways to get more water into the ground) principles were trialled in different areas of Council as over 50% of the area is impervious. This included permeable paving in carparks (including at the Council Depot) and designing streetscapes to divert more water into garden areas (including at Campbelltown Memorial Oval). Council is continually looking at ways to increase water into the ground to better support surrounding vegetation and groundwater systems as well as helping cool the surrounding environment.
- » The Tree Canopy Study was completed, a Nature video was prepared and Council's website updated with information about the urban forest to improve Community information about biodiversity and the natural environment. Council and the Community also took part in National Tree Day planting.
- » Council continued its successful partnerships with the Campbelltown Landcare Group, Graffiti removal volunteers, Friends of Thorndon Park, Friends of Lochiel Park, the Lochiel Community Garden Group, the Ripples Community Art Group and local schools to undertake projects and services and improve the local environment.

Local Economy

- » Works continued on the implementation of the Economic Development Plan within limited resources available. In particular Staff provided support for Eastern Region Alliance and Eastside Business Enterprise Centre initiatives, commenced work on the activation of Brookside Cellars, and maintained the existing arrangements for the Flavours of Campbelltown Food Trail with some minor new promotional material and commencement of regular bus tours.
- » Council continued to support the Eastside Business Enterprise Centre to work with local businesses in the absence of funding assistance from the Federal and State Governments.
- » Support was provided to local artists through the exhibition space in Campbelltown Library. Regular events, including sales, were held throughout the year.
- » The Moonlight Markets were held on 4 occasions during the summer months with good Community participation at each market despite some adverse weather during the season. A new video, encouraging participation at the Markets was produced in-house by Staff and promoted throughout the season.
- » Council continued its relationship with sister cities in Commune Di Paduli (Italy) and Oyster Bay (USA).

Community Land Management Plans

Council adopted its Community Land Management Plan at its meeting held on 7 December 2004. The Plan was subsequently reviewed in March 2006 to incorporate an additional Community land category, Biodiversity Reserves.

During the reporting period, no changes were made to Council's Community Land holdings.

Council endorsed on 6 October 2015 that public consultation is undertaken for the draft Community Land Management Plan so as to incorporate all changes made to Community land holdings since 2006. Public consultation was undertaken between 1 December 2015 and 15 January 2016.

Council adopted the Community Land Management Plan at its meeting held on 2 February 2016. The Plan is next scheduled for review during 2021/2022.

Council's Projections and Plans

Council's projections and plans for the next financial year are identified principally in the 2019/2020 Annual Business Plan and Budget, and Management Plans. Council's Strategic Management Planning Framework provides for monthly reports to be supplied to Council regarding Staff progress in implementing objectives.

Some of the strategic activities anticipated to be undertaken in 2019/2020 (from Council's Annual Business Plan) include:

- » Conducting a feasibility study, including a business case, for the development of a Cultural and Performing Arts Centre in Campbelltown. There are few facilities of this kind in the area and if found to be feasible, a Centre will support and attract performances and people to visit the area for the Arts.
- » Engaging a heritage architect and/or historian to make a submission for Lochiel Park House (Hobbs House) seeking State Heritage listing.
- » Undertaking waste reduction initiatives to reduce single use plastic usage within the Council area
- » Programs to continuously improve Council owned facilities at Hectorville Community Centre, Foxfield Oval Hall, King George Hall, Magill Scout Hall, Magill Guide Hall, Campbelltown Library, The ARC, Campbelltown ArtHouse, Brookside Cellars, Daly Oval and Lochend House
- » Upgrading parks and playgrounds at Fox Avenue, Greenglade Drive and Murray Park, and undertaking a consultation for a super playground to be built at Thorndon Park
- » Finalising the undergrounding of powerlines and reinvigorating the infrastructure around the Magill Village and the Campbelltown Village
- » Following the endorsement of the Max Amber Sportsfield Master Plan, undertake the detailed design works for future construction at this location
- » Conducting a traffic study in the suburbs of Hectorville, Magill and Rostrevor, and making traffic safety improvements in Woodforde Road at Magill and Church Road at Campbelltown
- » Finalising the River Torrens Linear Park shared path upgrade and undertaking cycling and pedestrian safety improvement at Sycamore Terrace, Campbelltown
- » Conducting investigations at Brookside Cellars (formerly Tranmere Sea Scouts) regarding future use of this Council owned facility.

Annual Business Plan Performance

Council's Annual Business Plan performance for 2018/2019 is documented in Appendix 1 (pages 73 to 85) of Council's 2019/2020 Annual Business Plan and Budget as required by legislation. Copies of this document are available from Council's website or Council's Office during business hours.

Financial Performance

Competitive Tendering

The Procurement Policy was reviewed by Council during the year on 2 April 2019.

The Procurement Policy enables consideration of tender arrangements for purchases greater than \$20,000 however as the Policy requires assessment of the following criteria to ensure value for money for Council, a range of market approaches are available to Staff at each dollar range discussed in the Policy:

- » The nature of the procurement
- » The value of the procurement
- » The risk associated with the procurement
- » Whether the market for the procurement is known
- » The most efficient process to achieve the Council's objectives in a timely and cost efficient way.

Council's Procurement Policy is underpinned by the following principles:

- » Encourages purchases being made in an open, fair and transparent manner
- » Promotes accountability, efficient purchasing practices and their continuous improvement
- » Is consistent with Council's strategic and long-term financial directions
- » Ensures the integrity of all procurement processes conducted by the Council (ie in accordance with its legislative and common law responsibilities)
- » Facilitates achieving value for money through the most appropriate provider
- » Ensures open and effective competition
- » Encourages local and Australian businesses and/or generates local employment
- » Complies with Council's environmental obligations under the National Greenhouse and Energy Reporting Act 2007

- » Encourages the maintenance of assets at acceptable standards in the most cost effective manner
- » Appropriately manages risk
- » Is consistent with Council's IAMP (Infrastructure Asset Management Plans) where relevant
- » Demonstrates sensitivity to the current and future needs of a diverse Community.

Use of Local Goods and Services

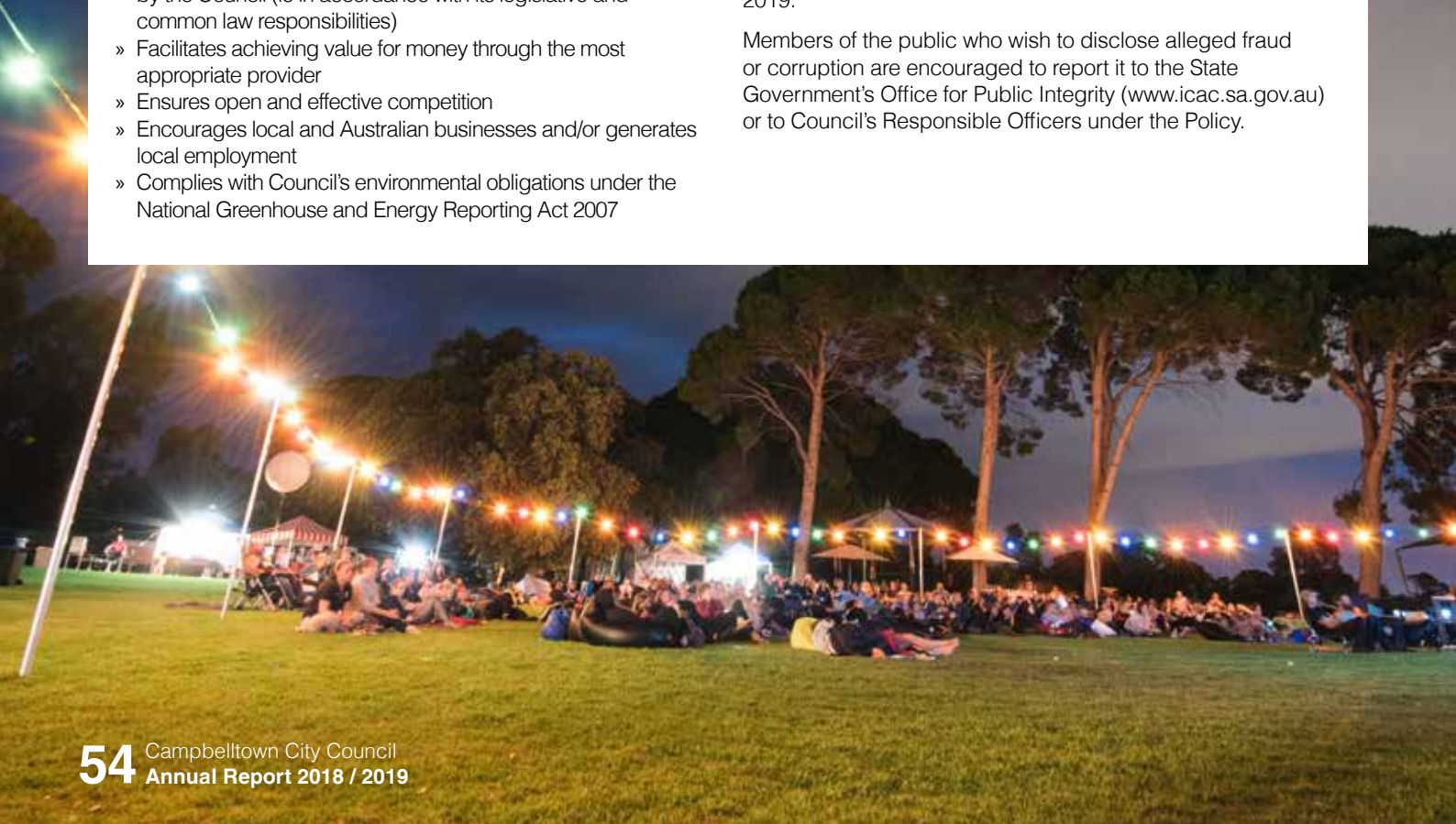
In April 2019, Council updated Section 6.16.2 of its Procurement Policy relating to Local and Australian Made goods and suppliers. The Policy now states:

'To the extent permitted by law, when all other considerations are equal, Council will favour the engagement of local suppliers, and the use of South Australian made goods and suppliers whose activities contribute to the economic development of the region and/or provide local employment opportunities.'

Fraud & Corruption Prevention

Council adopted a Fraud and Corruption Prevention Policy on 20 March 2012 which was most recently revised on 16 July 2019.

Members of the public who wish to disclose alleged fraud or corruption are encouraged to report it to the State Government's Office for Public Integrity (www.icac.sa.gov.au) or to Council's Responsible Officers under the Policy.



National Competition Policy – Clause 7 Statement Reporting

The National Competition Policy was last revised in July 2002 and applies to all Local Government authorities in South Australia, including the City of Campbelltown.

The main aims of the Policy are to:

- » Develop an open and integrated Australian market for goods and services by removing unnecessary barriers to trade and competition
- » Ensure no buyer or seller in a market is able to engage in anti-competitive conduct against the public interest
- » As far as possible, apply the same rules of market conduct to all market participants, regardless of the form of business ownership – that is government business activities should not enjoy any net advantages solely as a result of their public ownership
- » Ensure that regulation of business activities which restrict competition is subject to an assessment of the likely costs and benefits.

National Competition Policy does not mean competition at any cost, however competitive neutrality is one of the key principles of the Policy. The principle is based on the concept of a level playing field for people competing for business and relates to situations where there is, or the potential for, competition between the private and public sectors.

Councils are required to identify any significant business activities that they undertake in either Category One (annual revenue in excess of \$2m or employing assets in excess of \$20m) or Category Two (all other significant business activities).

Council did not commence or cease any significant business activity during the reporting period. However, it continued to be a member of the Eastern Health Authority and East Waste, businesses with activities relevant to the National Competition Policy.

Both the Eastern Health Authority and East Waste may be categorised as conducting significant business activity for Category One under the principles of the National Competition Policy.

There are no business activities falling under Category Two to which the principles of Competitive Neutrality are to be applied.

Council's By-Laws were recently reviewed and came into effect on 1 January 2017. Consideration was given to the principles of the National Competition Policy during development and adoption of the By-Laws and found that whilst the Permits and Penalties, Local Government Land and Moveable Signs By-Laws restrict competition to a significant degree, the public benefits of the By-Laws outweigh the cost of these restrictions, and the objectives of these by-laws can only be reasonably achieved by restricting competition. The Roads By-Law provided a limited restriction that is able to be managed separately under Section 222 of the Local Government Act 1999 and similarly the public benefits of the Roads By-Law outweigh the cost of the restriction. The Dogs By-Law does not restrict competition.

The City of Campbelltown has not received any complaints in relation to its application of competitive neutrality or the principles of the National Competition Policy during 2018/2019.

Auditor Information

The Auditors, Galpins, were paid \$23,971 (excluding GST) for the annual audit of Council's Financial Statements for the year ended 30 June 2019.

Council's Audited Financial Statements for the year ended 30 June 2019

The principal Financial Statements for the year ending 30 June 2019 are provided over page. Detailed audited Annual Financial Statements are available from www.campbelltown.sa.gov.au/ar.



Statement of Comprehensive Income

for the year ended 30 June 2019

\$'s	2019	2018
Income		
Rates Revenues	38,114,532	36,263,926
Statutory Charges	1,096,714	1,171,918
User Charges	5,830,172	5,618,374
Grants, Subsidies and Contributions	7,304,898	4,900,927
Investment Income	536,886	377,725
Reimbursements	1,104,056	1,407,265
Other Income	778,358	823,119
Net Gain – Equity Accounted Council Businesses	32,620	33,488
Total Income	54,798,236	50,596,742
Expenses		
Employee Costs	13,124,507	12,560,235
Materials, Contracts & Other Expenses	22,816,817	20,618,968
Depreciation, Amortisation & Impairment	12,060,849	11,051,745
Finance Costs	40	17,790
Net Loss – Equity Accounted Council Businesses	-	55,510
Total Expenses	48,002,213	44,304,248
Operating Surplus / (Deficit)	6,796,023	6,292,494
Asset Disposal & Fair Value Adjustments	(1,344,478)	(616,887)
Amounts Received Specifically for New or Upgraded Assets	1,101,175	242,734
Physical Resources Received Free of Charge	26,902	-
Net Surplus / (Deficit)	6,579,622	5,918,341
Other Comprehensive Income		
<i>Amounts which will not be reclassified subsequently to operating result</i>		
Changes in Revaluation Surplus – I,PP&E	(45,283,511)	(32,155,684)
Share of Other Comprehensive Income – Equity Accounted Council Businesses	6,346	1,667
Total Other Comprehensive Income	(45,289,857)	(32,154,017)
Total Comprehensive Income	(51,869,479)	(26,235,676)



Statement of Financial Position

as at 30 June 2019

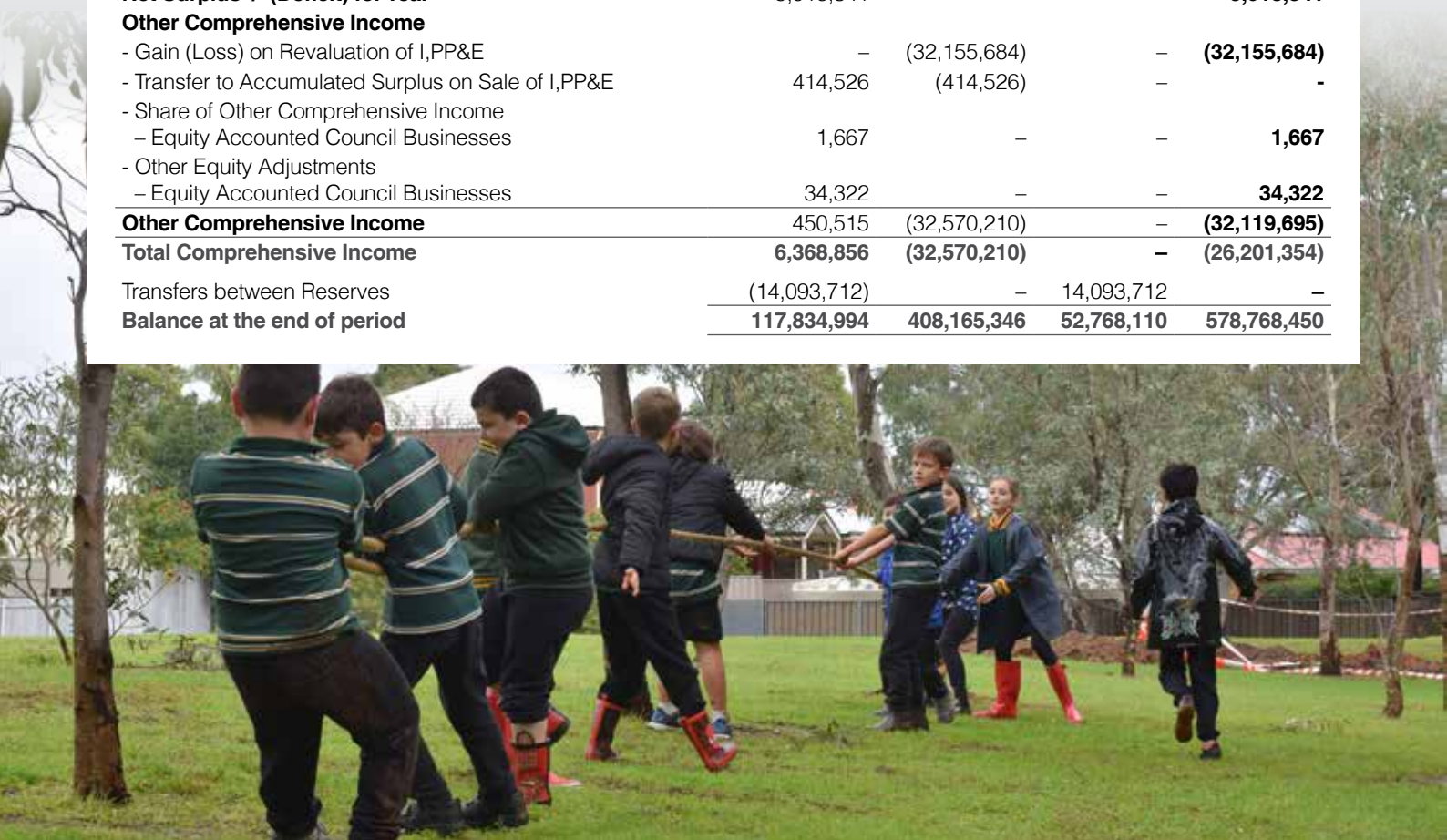
\$'s	2019	2018
ASSETS		
Current Assets		
Cash and Cash Equivalents	21,706,448	21,444,309
Trade & Other Receivables	5,065,319	3,262,744
Inventories	24,346	23,138
Total Current Assets	26,796,113	24,730,191
Non-Current Assets		
Financial Assets	258,066	266,996
Equity Accounted Investments in Council Businesses	254,453	191,039
Infrastructure, Property, Plant & Equipment	608,209,873	558,455,558
Other Non-Current Assets	4,415,727	3,627,161
Total Non-Current Assets	613,138,119	562,540,754
TOTAL ASSETS	639,934,232	587,270,945
LIABILITIES		
Current Liabilities		
Trade & Other Payables	6,597,042	5,565,091
Provisions	-	79,326
Borrowings	1,853,729	1,885,916
Total Current Liabilities	8,450,771	7,530,333
Non-Current Liabilities		
Provisions	821,084	972,162
Total Non-Current Liabilities	821,084	972,162
TOTAL LIABILITIES	9,271,855	8,502,495
Net Assets	630,662,377	578,768,450
EQUITY		
Accumulated Surplus	127,410,228	117,834,994
Asset Revaluation Reserves	452,577,469	408,165,346
Other Reserves	50,674,680	52,768,110
Total Council Equity	630,662,377	578,768,450



Statement of Changes in Equity

for the year ended 30 June 2019

\$'s	Accumulated Surplus	Asset Revaluation Reserve	Other Reserves	Total Equity
2019				
Balance at the end of previous reporting period	117,834,994	408,165,346	52,768,110	578,768,450
Net Surplus / (Deficit) for Year	6,579,622	–	–	6,579,622
Other Comprehensive Income				
- Gain (Loss) on Revaluation of I,PP&E	–	45,283,511	–	45,283,511
- Transfer to Accumulated Surplus on Sale of I,PP&E	871,388	(871,388)	–	–
- Share of Other Comprehensive Income – Equity Accounted Council Businesses	6,346	–	–	6,346
- Other Equity Adjustments – Equity Accounted Council Businesses	24,448	–	–	24,448
Other Comprehensive Income	902,182	44,412,123	–	45,314,305
Total Comprehensive Income	7,481,804	44,412,123	–	51,893,927
Transfers between Reserves	2,093,430	–	(2,093,430)	–
Balance at the end of period	127,410,228	452,577,469	50,674,680	630,662,377
2018				
Balance at the end of previous reporting period	125,559,850	440,735,556	38,674,398	604,969,804
Net Surplus / (Deficit) for Year¹	5,918,341	–	–	5,918,341
Other Comprehensive Income				
- Gain (Loss) on Revaluation of I,PP&E	–	(32,155,684)	–	(32,155,684)
- Transfer to Accumulated Surplus on Sale of I,PP&E	414,526	(414,526)	–	–
- Share of Other Comprehensive Income – Equity Accounted Council Businesses	1,667	–	–	1,667
- Other Equity Adjustments – Equity Accounted Council Businesses	34,322	–	–	34,322
Other Comprehensive Income	450,515	(32,570,210)	–	(32,119,695)
Total Comprehensive Income	6,368,856	(32,570,210)	–	(26,201,354)
Transfers between Reserves	(14,093,712)	–	14,093,712	–
Balance at the end of period	117,834,994	408,165,346	52,768,110	578,768,450



Statement of Cash Flows

for the year ended 30 June 2019

\$'s	2019	2018
Cash Flows from Operating Activities		
Receipts		
Rates Receipts	38,111,694	36,245,400
Statutory Charges	1,102,954	1,181,304
User Charges	6,230,172	6,180,211
Grants, Subsidies and Contributions (operating purpose)	7,304,898	5,664,482
Investment Receipts	536,886	377,725
Reimbursements	1,208,368	1,540,296
Other Receipts	2,774,068	2,970,447
Payments		
Payments to Employees	(13,353,546)	(13,071,745)
Payments for Materials, Contracts & Other Expenses	(25,980,456)	(22,508,848)
Finance Payments	(40)	(18,547)
Net Cash provided by (or used in) Operating Activities	17,934,998	18,560,725
Cash Flows from Investing Activities		
Receipts		
Amounts Received Specifically for New / Upgraded Assets	1,101,175	242,734
Sale of Replaced Assets	188,367	138,988
Sale of Surplus Assets	3,689	–
Repayments of Loans by Community Groups	–	2,710
Payments		
Expenditure on Renewal / Replacement of Assets	(13,110,457)	(5,901,160)
Expenditure on New / Upgraded Assets	(5,719,394)	(2,230,497)
Net Cash provided by (or used in) Investing Activities	(17,536,620)	(7,747,225)
Cash Flows from Financing Activities		
Receipts		
Proceeds from Bonds & Deposits	84,056	92,278
Payments		
Repayments of Borrowings	–	(116,191)
Repayments of Bonds & Deposits	(140,969)	(569,252)
Net Cash provided by (or used in) Financing Activities	(56,913)	(593,165)
Net Increase (Decrease) in Cash Held	341,465	10,220,335
plus: Cash & Cash Equivalents at beginning of period	21,364,983	11,144,648
Cash & Cash Equivalents at end of period	21,706,448	21,364,983







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