Waste Management Policy

Council Policy

Policy Reference Number 2897238

Responsible Department Infrastructure, Planning and Sustainability Services

Related Policies Nil

Related Plans Development Plan

Related Procedures Nil

Date of Initial Adoption 17 April 2018
Last Reviewed by Council 15 August 2023

1. Purpose

This Policy sets out Council's arrangements in relation to waste services including kerbside waste and recycling services, Hard Waste collections and other specialty waste management services.

2. Power to Make the Policy

Council is empowered to make this Policy in accordance with Section 132A of the Local Government Act 1999 and the Local Nuisance and Litter Control Act 2016.

The Policy should be read in conjunction with other information available about Council's Clean Campbelltown program (available at www.campbelltown.sa.gov.au/waste).

3. Strategic Plan Link

This Policy has the following link to Council's Strategic Plan 2024:

Greening Our City (Goal 2)

4. Principles

Council is committed to:

- The protection of public health by providing consistent and reliable waste management services for residents and ratepayers
- Minimising waste disposal to landfill by encouraging waste avoidance and maximising resource recovery through recycling
- Sustainable use of natural resources and minimising waste to address climate change, reduce pollution and reduce consumption
- Supporting and implementing waste reduction, reuse and recycling programs.



5. Definitions

Term	Definition			
Domestic Waste	Non hazardous material that cannot be placed into a yellow			
	or green bin, placed in a blue lid bin for collection as part of Council's kerbside general waste service			
Hard Waste	Household items that are too large, bulky or heavy to be			
	disposed of in Domestic Waste bins, however does not include hazardous, insanitary or prohibited waste items			
Kerbside Collection	 Campbelltown's three-bin waste collection service including: 140 litre (blue lid) bin for Domestic Waste, collected weekly 			
	 240 litre (yellow lid) bin for Recyclables, collected fortnightly 			
	 240 litre (green lid) bin for Green Organics, collected fortnightly 			
Green Organics	Any materials that are compostable such as small prunings, twigs and branches, Food Organics, manure, lawn clippings, weeds and leaves placed into a green lid bin			
Recyclables	Any materials that are accepted at the recycling facility used by Council. This includes materials such as paper, cardboard, rigid plastic containers, aluminium/steel cans and glass bottles/jars placed into a yellow lid bin			
Food Organics	Domestic kitchen waste or material that is capable of rotting or breaking down in a compost environment and includes items such as food scraps, tissues, paper towel and hair placed into a green lid bin			
Lessees	Any clubs, not-for-profit organisations and rental residential properties			
Illegal Dumping	Material that is placed on a public road or public place such as park, roadside or verge without Council authorisation (as per the Local Nuisance and Litter Control Act 2016)			

6. Policy

6.1 Kerbside Collection

Council provides a three-bin kerbside waste collection service through its subsidiary, East Waste. This service assists ratepayers and residents to reduce the amount of household waste going to landfill, by diverting recyclable and green organic matter (including food waste) from the waste system through regular collection services.

Residents are responsible for:

- Ensuring that the correct materials are placed into the correct bin and not contaminated. Recyclables into the yellow lid recycling bin, Green organics and Food waste into the green lid organics bin and the residual waste into the blue lid waste bin
- Correctly placing bins on the kerbside by 6am on the day of collection and removing them from the kerbside within 48 hours of waste being collected



- Reporting missed bins directly to East Waste (8347 5111 or east@eastwaste.com)
- Complying with Council's requirements regarding bin contents as per definitions in Clause 5 above (refer to www.campbelltown.sa.gov.au/waste for full details regarding placement of items in kerbside bins).

6.1.1 Residential Premises

Bins are associated with a particular property and must be left at this location when owners or residents move house (including subdivision of properties).

Each rateable residential property is entitled to the following waste collection services:

Bin Type (one service each)	Size	Lid Colour	Collection Frequency
Domestic Waste	140L	Blue	Weekly
Recyclables	240L	Yellow	Fortnightly
Green Organics	240L	Green	Fortnightly
Kitchen Caddy	8L	N/A	Fortnightly via Green Organics Bin

6.1.2 Multi-dwelling Complexes

It is not always efficient or effective to provide a 3 bin kerbside waste and recycling service to multi dwelling residential properties, including some medium or high density residences such as apartment buildings. Council will make all reasonable attempts to provide waste and recycling services to multi-dwelling residences where practical, subject to all relevant access, safety and legislative requirements being met.

Council encourages the development of cooperative waste management systems that incorporate shared bin arrangements and waste minimization and contamination strategies.

Owners of units in multi-dwelling complexes may choose to share a set of (or varied combination of) Kerbside Collection bins subject to agreement by the GMIPSS (General Manager, Infrastructure, Planning & Sustainability Services).



Sharing agreements must:

- Maintain waste collection standards to the satisfaction of the GMIPSS (or nominee) including but not limited to legislative compliance, safe access and verge management, and
- Be endorsed (in writing) by the Property/Strata Management Company, Housing Trust or relevant Body Corporate.

Council may require the sharing arrangement to be subsequently varied at any time to ensure maintenance of the above standards. Otherwise in the event that a satisfactory agreement can't be agreed to, a private commercial waste and recycling service must be provided by the property owner or relevant community corporation or Strata Corporation, at their expense.

6.1.3 Business/Commercial Premises

It is not a core responsibility of Council to collect waste generated by the activities of business, industrial or commercial premises. A set of Kerbside Collection bins (for Domestic Waste and recycling only) will be provided by Council to these premises to enable appropriate disposal and recycling of domestic levels of waste.

Businesses that produce waste and recycling in excess of domestic levels are required by Council to make commercial waste and recycling collection arrangements.

Where a business produces domestic quantities of green organics or food scraps (such as a small staff kitchen or similar), they may apply for a green organics collection, subject to approval by the GMIPSS (or nominee). Upon approval, the business would need to provide the green organics bin and ensure material placed in the bin is consistent with this policy.

6.1.4 Council owned properties and premises delivering Community Services

A set of Kerbside Collection bins will be provided to the following premises to enable appropriate disposal and recycling of domestic levels of waste:

- Council owned properties, including those occupied by Council Lessees
- Properties occupied by not-for-profit organisations and organisations delivering health, community, religious or charitable services.



6.1.5 Schools

Council will provide recycling bins to local schools to assist with encouraging recycling and for education purposes. The allocation will be 3 yellow bins and 3 green organics bins per school. Where the school requires an additional recycling bin, the school may request this, subject to GMIPSS (or nominee) approval.

Where a school is implementing a comprehensive education and waste minimisation system into the school, Council will provide kitchen caddies or assistance with food waste diversion systems until such time as the Department of Education implements its own system for waste and recycling management. This will be capped on a ratio basis to be determined by the GMIPSS that considers school population numbers in relation to kitchen caddies.

6.2 Second Bin Permit

Residents/Ratepayers may seek a second bin permit from Council if they require a higher level of collection service. Requests for extra bins beyond this are subject to GMIPSS (or nominee) approval.

The assessment will take into account the need for additional bins for exceptional circumstances based on waste avoidance options, legislative compliance, safe access and verge management. Applicants need to provide evidence for their requirement after consulting with Staff on waste reduction options. Staff will assess the application on a case by case basis and permits will only be provided where the applicant completes the appropriate form, purchases an approved bin and agrees to pay the associated fee in accordance with Council's Schedule of Fees and Charges.

6.3 Purchase and Replacement of Wheelie Bins

All kerbside bins remain the property of Council (with the exception of additional bins purchased by the resident as part of a second bin permit) and will be replaced at Council's cost once they have reached the end of their useful life.

Council will explore inclusion of latest technology ie RFID (Radio Frequency Identification) chip as part of future bin replacement.

Where a set of Kerbside Collection bins has been provided to a property, replacement of those bins will be managed as follows:

Lost/stolen bins

It is the ratepayer's responsibility to replace Kerbside Collection bins that have been lost or stolen (including following sale of a property).

In the case of rental properties, this is the responsibility of the landlord



 If the bin is lost or stolen from a Housing SA (Trust) property, Housing SA will replace bins if the resident has a Police report number.

New bins can be purchased from East Waste (8347 5111) or Mastec Waste and Recycling Supplies (8447 2500).

Bin repairs

Broken bins and bins that need to be repaired should be reported directly to East Waste on 8347 5111 or east@eastwaste.com (fees may apply).

Subdivisions

Council will supply a set of Kerbside Collection bins for all additional properties resulting from a subdivision once the building is occupied.

6.4 Refusal to Collect

Council reserves the right to refuse Kerbside Collection services where it is impractical to collect, store or present bins or where as part of planning approval conditions, responsibility for waste management has been passed to the ratepayer.

Bins will not be collected from anywhere other than a kerbside location unless prior arrangements have been agreed, and a signed agreement that indemnifies Council and East Waste against any claims for damages from the property owner or occupier.

Council reserves the right to refuse to collect yellow lid or green lid bins that are deemed highly contaminated or any bin that contains illegal or banned items including hazardous material or electronic waste.

Council reserves the right to refuse to collect additional bins unless a valid permit sticker is displayed clearly.

6.5 Clean Campbelltown (Hard Waste Collection Services)

Council provides each rateable residential property (not vacant land) with access to the following kerbside 'at call' collection services for Hard Waste material as part of its Clean Campbelltown program:

- 1 'at call' Hard Waste collection service per year (up to 2 cubic metres of approved material, which is the equivalent of a standard trailer load)
- 1 mattress collection per year (no base)
- Scrap metal collection.

Residents are required to book services directly with contractors, and items are only to be placed on the kerbside:



- With a confirmed booking
- No earlier than 24 hours prior to the scheduled collection.

Failure to meet these conditions will be classified as Illegal Dumping under the Local Nuisance and Litter Control Act 2016 and may result in an expiation being issued.

Electronic Waste

Council provides residents with facilities at a TV, Computer & Household Chemical Waste Drop Off Facility located at its Works Depot (6 Newton Road, Campbelltown) to enable drop off of domestic level TVs and computer items and equipment as part of its Clean Campbelltown program. This is operated under the National Television and Computer Stewardship Scheme.

Household Chemical and Waste Paint

Council also provides a household chemical and paint drop off facility at its Depot to help residents dispose of domestic quantities of household chemicals and paint.

Further details about items that will be collected from Hard Waste collections or items can be disposed as part of Household Chemical and Waste Paint can be found at www.campbelltown.sa.gov.au/waste

6.6 Illegal Dumping

Council will aim to:

- Raise awareness of what 'illegal' dumping is
- Promote waste management services for bulky/difficult waste streams
- Develop intervention strategies for known 'hot spot' areas for Illegal Dumping
- Investigate and prosecute offences within Council's resources.

6.7 Education and Promotion

Council Staff will monitor the effectiveness of Council's waste management services and provide education programs relating to waste minimisation and recycling including Council services and Illegal Dumping as required.

Council Staff will explore opportunities for technological improvement (waste management, recycling, disposal) to ensure that Council's waste services program remains effective and efficient within the resources available.



7. Review & Evaluation

Within six months of each new Council term Council will review this policy. Following this initial review this policy will be reviewed annually by staff with minor administrative adjustments being approved by the Chief Executive Officer.

8. Availability of the Policy

Copies of this Policy will be available at Council's principal office during ordinary business hours and at Council's website www.campbelltown.sa.gov.au.

