Exploren

How to
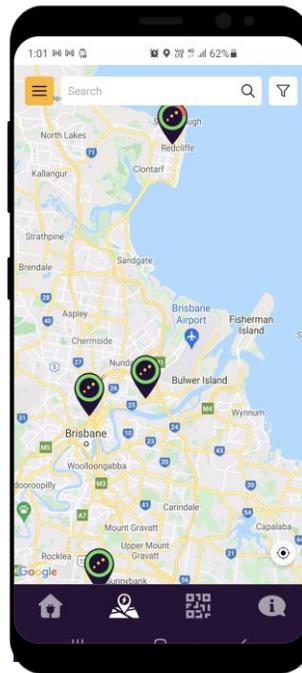
The Exploren App

Overview

The Exploren App is the main tool that allows users to:

- Find all available Exploren chargers near you
- Start/Stop/Reserve the chargers
- Assign RFID cards to your account.

The following page will illustrate in detail how to use the Exploren App in the efficiently. The topics main topics included are:

- How to create an Exploren Account
- General overview of the App
- How to assign RFID cards to your account
- How to Activate/Stop a session

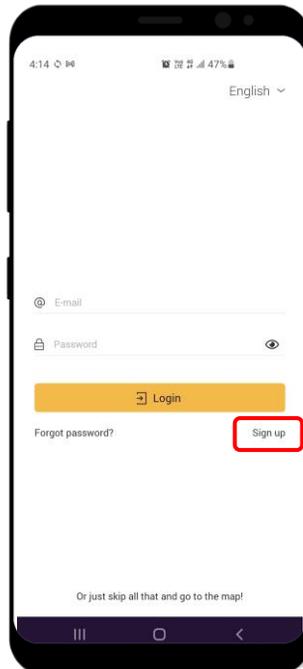## The Exploren App

1 – Create an Exploren Account

After downloading the Exploren App from Appstore or Google Play Store, you can now open the App on your phone.

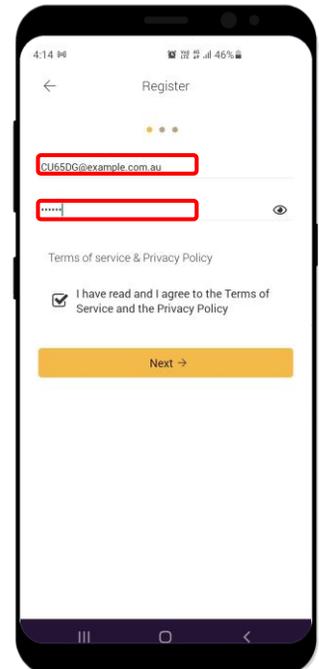You will then need to create an account on the Exploren App

Step 1

Open the App

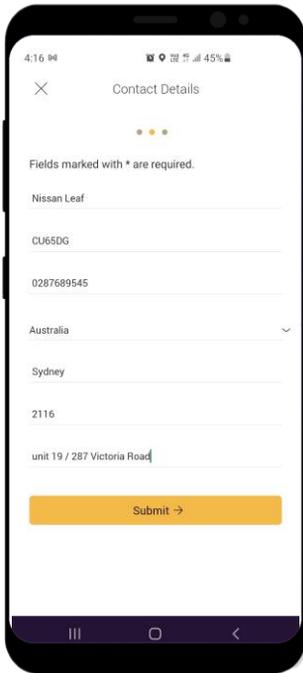### Step 2

Choose Sign up

Step 3

Put in your email address and your preferred password.

If this account is for a vehicle, please create an email with the car's number plate as shown above.

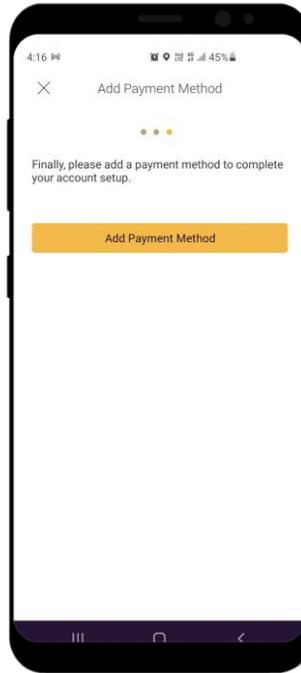Tick the box "*I have read and I agree to the Terms of Service and the Privacy Policy*"

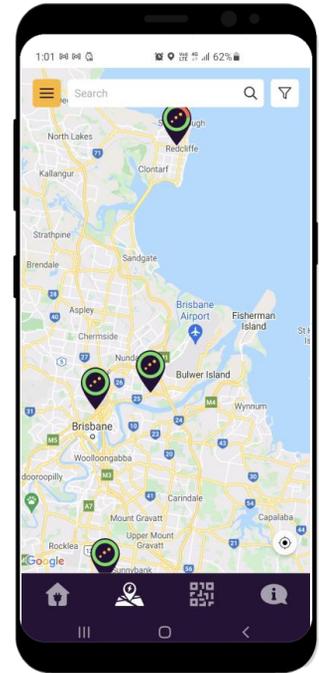# 1 – Create an Exploren Account (continued)

Step 4

Fill in your contact details including First Name, Last name, Mobile number, Country, City, Suburb, Address

If this account is for a vehicle (for fleet management}, simply note down the car's number plate as Last name and the car's brand as First name.

Step 5

Add a payment method so you can pay for any chargers that require billing

Step 6

You are finished! You can now find all the available chargers near you

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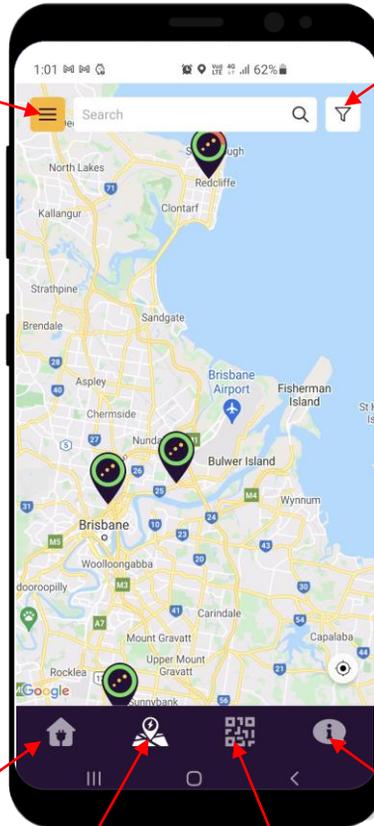
2 – General Overview

Menu

Use this to access your profile, view your charging history, Redeem Voucher or assign RFID card

Filter

Set up your filter to visualise all chargers that meet your need

Home charger

If you have a smart home charger, you can access your home charger here

Map

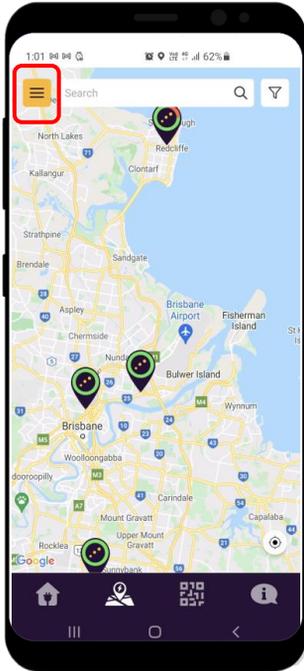You can view all available chargers near you here

QR Code scanner

A quick shortcut to access the scan QR code tool

Information

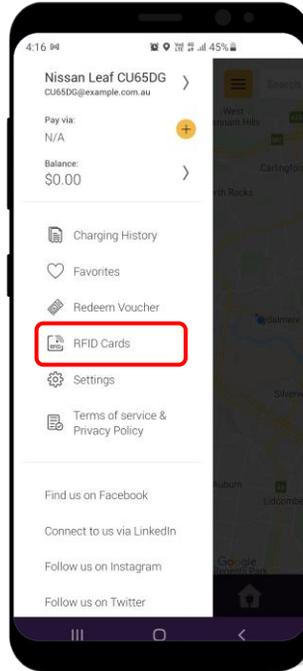Exploren contact details and FAQs

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3 – How to assign RFID cards to your account
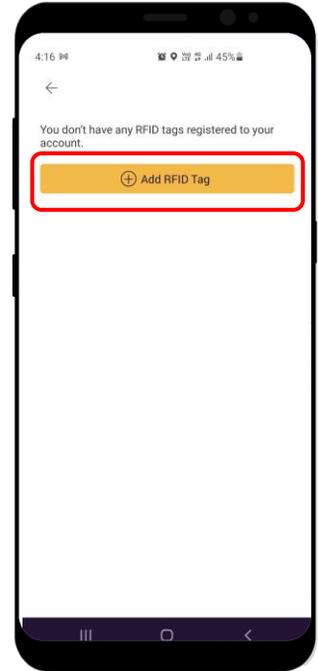
Step 1

Approach an Exploren charger.

Open the Exploren App and click the menu button.

Step 2
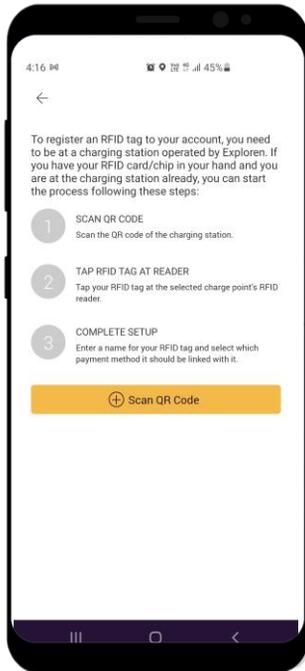
The menu will appear with a range of options available.

Choose RFID cards.

Step 3

Choose add RFID Tag.

exploren

3 – How to assign RFID cards to your account

Step 4

Read the Instructions and choose Scan QR Code.

Step 5

Scan the QR code on the Exploren sticker of the charger.

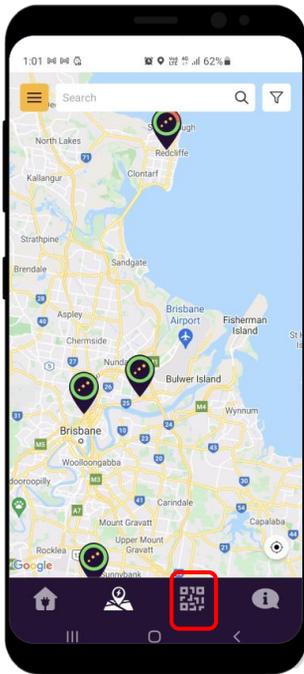You can also enter the charger ID manually. The charger ID can be found on the sticker.

Step 6

The above screen should appear. Scan your RFID tag on the Exploren Sticker within 30 seconds to complete the process.

4 – How to activate a charging session

- **Option 1: Scan the QR Code at the front**
- **Option 2: Find the charger on the map and start manually**

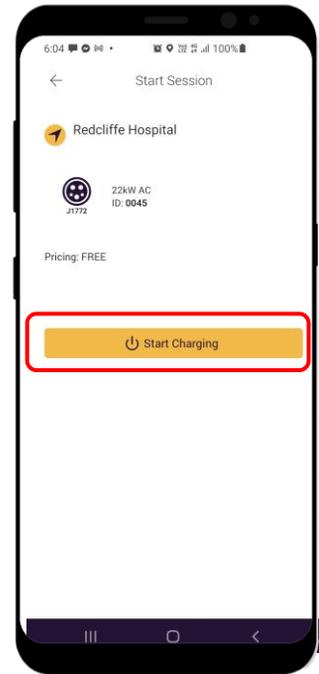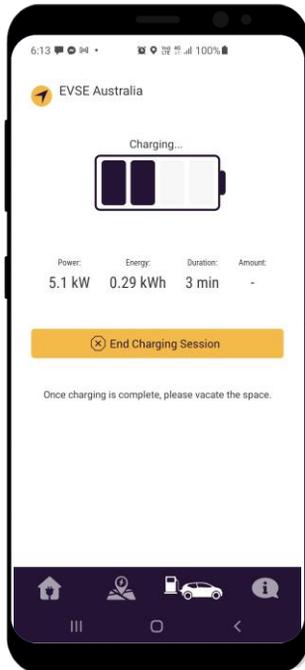## Option 1 | Scan the QR code on the front of the charger

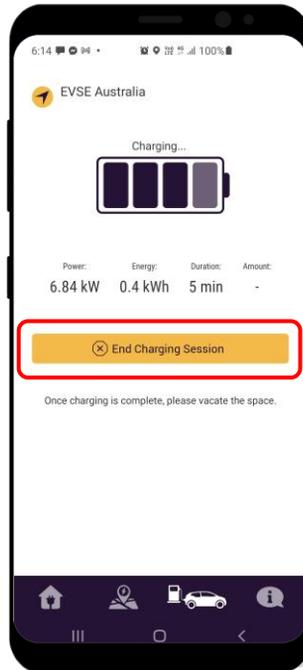| Step 1	Step 2	Step 3
Choose the QR code tool on the app.	Scan the QR code on the Exploren sticker of the charger.	Press Start Charging and your session should start straight away.
	You can also enter the charger ID manually. The charger ID can be found on the sticker.	

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4 – How to activate a charging session

Option 1 | Scan the QR code on the front

Step 4

The charging screen should appear and your session will be updated automatically on this screen every 2 minutes

Step 5

If you want to Stop charging, Press the **" End Charging Session".**

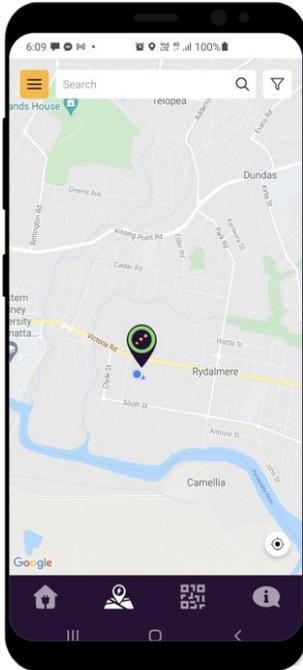### Step 6

A quick summary of your charging session will appear and your session is stop. You can now remove the cable from the car and the charger
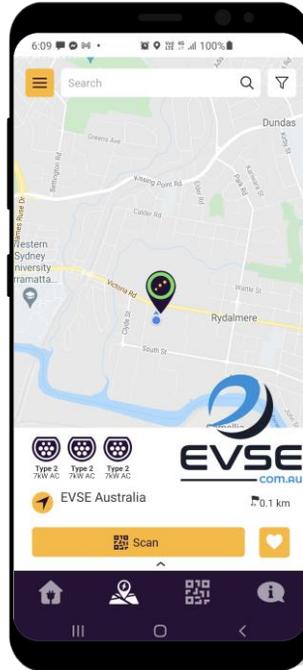
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4 – How to activate a charging session

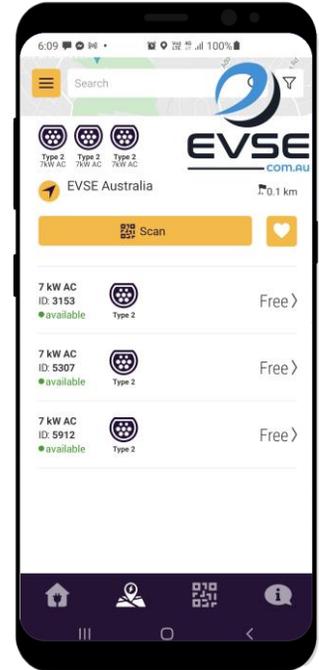**Option 2 |** Find the charger on the map and start manually

Step 1

Locate the nearest charging stations to you.

Step 2

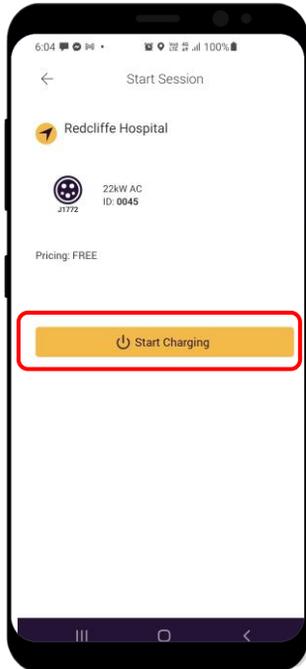Choose the Location pin on your screen and the site will appear**.**

Step 3

Swipe up and you will see a list of chargers available at the site.

Choose the charger that you want to use, the charger ID can be found on the sticker at the front of the charger.
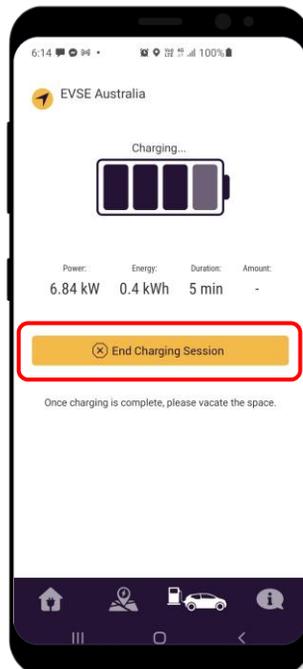
4 – How to activate a charging session

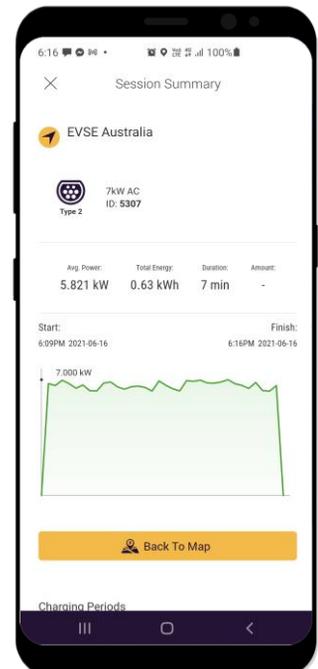## Option 2 | Find the charger on the map and start manually

Step 4

Press **Start Charging** and your session should start straight away.

Step 5

The charging screen should appear and your session will be updated automatically on this screen every 2 minutes.

If you want to Stop charging, Press **" End Charging Session".**

Step 6

A quick summary of your charging session will appear and your session is stopped. You can now remove the cable from the car and the charger