

# Access & Inclusion Policy

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Policy Reference Number	20CP
Responsible Department	Corporate & Community Services
Related Policies	Footpath Development and Maintenance, Playground Development and Maintenance, Recreation Sports & Cultural Facilities, Social Vision, Sport & Recreation Development, Cultural Development
Related Procedures	Nil
Date of <u>Initial</u> Adoption	04 December 2000
<u>Last Reviewed by Council</u>	6 July 2010

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Deleted: 16 October 2007, 4 August 2009,

## 1. Purpose

To guide Council's strategies in ensuring that people with a disability have equal access to Council's services and facilities.

## 2. Power to Make the Policy

This Policy has been developed in accordance with Council requirements as set out in Section 8(i) of the Local Government Act 1999 and the Disability Discrimination Act 1992.

## 3. Strategic Plan Link

This Policy has the following link to Council's Strategic Plan 2010-2020:

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[Quality Living \(Goal 1\) - A quality lifestyle that meets the changing needs of the community](#)

Deleted: Goal 1 - Community Life - A cohesive and culturally diverse community enjoying a high quality of life, with equitable access to a range of quality services and facilities which will also serve future generations

## 4. Principles

### • Access

Council will seek to design facilities, spaces, programs and services in a way which allows every member of the community to easily access and benefit from them utilising Universal Design principles where possible.

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### ▪ Inclusion

Every member of the community regardless of age or ability, will have the opportunity to participate in community life

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### ▪ Collaboration

To work with the community, services and organisations to identify issues and seek solutions to improve access and inclusion within the community

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## 5. Definitions

**Disability** A disability is any continuing condition that restricts everyday activities. The Disability Services Act (1993) defines “disability” as attributable to an intellectual, psychiatric, cognitive, neurological, sensory or physical impairment or a combination of those impairments, which is permanent or likely to be permanent.

**Physical access** The ability of individuals to safely and conveniently enter and use a building or facility. Issues that prevent physical access include stairs, narrow doorways, poor lighting and lack of accessible pathways.

**Universal Design Principles** The concept of all products and the built environment being designed in a way that they are aesthetic and usable to the greatest extent possible by everyone, regardless of their age, ability, or status in life

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## 6. Policy

### 6.1 Physical Access

#### 6.1.1 Council owned and managed buildings

In all new developments and upgrades to existing buildings, Council will facilitate physical access for people with disabilities to enter and use a building and its amenities. This will be done in accordance with the Building Code of Australia and the Australian Standard AS1428 *Design for access and mobility*.

#### 6.1.2 Footpaths

All new Council footpaths will be constructed to the Australian Standard AS1428 *Design for access and mobility*.

All maintenance and upgrades of Council's existing footpaths will comply with the Australian Standard AS1428 Part 1 - *Access and Mobility*. This is consistent with the Council's Footpath Development and Maintenance Policy.

#### 6.1.3 Parks and Reserves

Council will ensure that all parks and reserves are well maintained to allow for access along pathways and in car parks.

Within parks and reserves when new amenities are built, specific disability amenities will be built to the Australian Standard AS1428 Part 1 - *Access and Mobility*

#### 6.1.4 Playgrounds

Council's Playground Development and Maintenance Policy will guide the development of playgrounds that are physically accessible and enjoyable for all groups in the community, where possible.

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6.2 Communication and Information

6.2.1 Communication

Council will strive to improve communication with people who have a hearing, language or intellectual disability.

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6.2.2 Information

Council will endeavour to ensure that information about Council's facilities, spaces, programs and services is accessible and appropriate for all members of the community.

If an individual has difficulty reading and/or understanding the information, Council employees will support the individual.

6.3 Attitudinal Awareness

6.3.1 Customer service

Council staff will maintain excellent customer service by ensuring that all people are treated respectfully, equally and fairly.

6.4 Transportation

6.4.1 Community buses

Council will maintain community buses that are accessible for people with a disability.

6.4.2 Community Care Program

Every eligible client will have their needs assessed and appropriate services (within budgetary constraints) provided.

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6.4.3 Parking facilities

Council will provide parking for people with disabilities where Council owns and manages the facilities.

6.5 Dietary Requirements

Council will give due consideration to providing appropriate food for people with dietary requirements at Council events and functions where food is provided.

7. Review & Evaluation

This Policy will be reviewed annually. The Chief Executive Officer will report to Council on the outcome of the review and make recommendations for amendment, alteration or a substitution of a new Policy if considered necessary.

Deleted: 7. Council Endorsement

This Policy was endorsed by Council on 16 October 2007. Any future amendment or alteration to the Policy or a substitution of a new Policy, will be in accordance with Council's Public Consultation Policy.

8. Availability of the Policy

This Policy will be available for inspection at Council's principal office during ordinary business hours and at Council's website www.campbelltown.sa.gov.au. Copies will also be provided to interested members of the community upon request, and upon payment of a fee in accordance with Council's Schedule of Fees and Charges.

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